Problem registering after installation

Posted by unclemarvo - 2008/12/08 14:54

Hi There,

I've just purchased and installed the latest version, and each time I go to the About Us section I am told that this component is not registered. When I click on the Register button, I am told that 'An error is occured during the registration. Missing registered information' - I was not given the opportunity to enter the registration code anywhere; am I missing something?

Thanks
Charlie

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Re:Problem registering after installation

Posted by edwin2win - 2008/12/09 21:27

The registration code is automatic if you can connect the jms2win.com server.
The problem could be linked to a problem of permission or a problem of communication with the jms2win.com server.
When you click on the registration button, you should be redirected on jms2win.com and probably have to login with your account info. When this is done, the registration code should be saved into JMS.

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Re:Problem registering after installation

Posted by archomole - 2008/12/13 16:30

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does it mean that each time we use JMS, it has to communicate with your server? or does it just do the communication once?

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Re:Problem registering after installation

Posted by unclemarvo - 2008/12/13 21:13

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edwin2win wrote:
The registration code is automatic if you can connect the jms2win.com server.
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Well I've tried many times, including uninstalling and re-installing, and I still get the same message - see

the attached screen shot. When I opened a new tab in Firefox to visit this forum I found that I was already logged in, so something happened. I really don't want to see ads appearing when I am administering the multi sites so I hope you can come up with a solution.

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Re:Problem registering after installation

Posted by unclemarvo - 2008/12/13 21:25

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Sorry I had trouble attaching a screen shot in my last post.
http://www.jms2win.com/images/fbfiles/images/jms.JPG

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