Download Failed after Paid

Posted by rayproduction - 2012/01/04 08:41

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I don't know why when about to complete the download is stop.
I clicked on the more than three times, has not downloaded any files on this I can not download!
How can I do it?! I don't want to wait 5 days!

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Re: Download Failed after Paid

Posted by edwin2win - 2012/01/04 09:21

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Perhaps there is an internet connection error or timeout somewhere during the transfert.
You can always get a new download ID yourself when you apply the procedure described in the FAQ "get latest version".
This will resend you a new download ID.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

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