

## Single Sign In Setup Can't get it to work

Posted by foxy3433 - 2012/05/03 19:09

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I have purchasded the SSI plugin and i'm now confused.com at how to get it work....

I have installed plugin on both domains

Set Free additional domain in main site as www.support.domain.co.uk (secondary domain)

Set Free additional domain in secondary site as www.domain.co.uk (main domain)

I have changed secret in both config files to match

enabled plugin: no go

went and edited: multisites\_ssidomains.php and commented out required line

No go

What am i doing wrong?????????

ooo ye and main domain is https SSL secure

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## Re: Single Sign In Setup Can't get it to work

Posted by edwin2win - 2012/05/05 18:15

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Start check the configuration step by step like explained in the user manual.

If you have correctly configure the domain with their associated secret value, the other pre-requisite concern the sharing of the MySQL tables for the users and sessions.

If all these condition are filled.

Verify with a browser debugger that the return of the call (ping) returns true.

If it returns false, this mean that you probably have entered a wrong secret value.

Avoid spaces between the '=>' and secret value

If the security check is disabled (as you seems to mention it), this probably due to the fact that the sessions and users tables are not shared.

If you are also using JMS, verify with the JMS tools that the users and sessions tables are shared. See the "table" tabs to see the info.

Otherwise, use a PHPMyAdmin tool to verify that you have shared the tables correctly.

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## Re: Single Sign In Setup Can't get it to work

Posted by foxy3433 - 2012/05/05 21:49

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What MYSQL query do i run for shared tables???

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### Re: Single Sign In Setup Can't get it to work

Posted by edwin2win - 2012/05/06 19:00

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See user manual chapter 4.1  
Sharing of MySQL tables consists in using VIEWS instead of TABLES.

Before replacing table by views, ensure that you have exactly the same content.  
If you are not familiar with MySQL and the statement to create the views, contact you MySQL administration or see the MySQL reference manual.

This is something like  
create view XXX as select \* from YYY

where XXX is the name of the view  
and YYY is the table that you want to share.

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### Re: Single Sign In Setup Can't get it to work

Posted by foxy3433 - 2012/05/06 21:08

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Seems a tricky little thing to get up and running, what do you mean by same content, what would be the point of that, two sites with same content or do you mean same table reference i.e. iuy\_ and secret key??

Confused.. i really just wanted something that provided a guide in which provides step by step instructions on how to set this plugin up.

like queries required etc... you've just lost me mate..

Can you provide a step by step guide and post it or email it as the tutorial is misleading to the common man.

No disrespect intended as i think this is a amazing plugin if i could get it working

Cheers

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### Re: Single Sign In Setup Can't get it to work

Posted by edwin2win - 2012/05/08 19:30

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Same content mean that all the records or the MySQL table must be identical.

For the user, you need that user id 1 means exactly the same in all the websites.  
This is the same for the sessions.

If you want to remain logged, you need to share the session and the user information.

When user id 1 mean "john" on site A, it MUST also mean "john" on site B.

So record id = 1 must be identical.

To do that, you need to share the MySQL tables.

If you want to simplify the setting, you can use JMS that is providing the facility to share the users.  
Otherwise ask you MySQL administrator to help you creating manually the sharing of the mysql table.

I already explain that you have to use the MySQL create view command.  
You need to to that for all the #\_\_users% table and also for the #\_\_sessions

If you are not a technical guy and that you want that we do it for you in your server, we also have a billable support that you can order at  
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