Database connection error (2)... please help me!

Posted by staeren - 2012/06/12 08:44

Hi Edwin, i wanted to go to multisites in our master site, but got a 500 error. So i went to patches menu item and clicked on "install patches". After this i am blocked out of my joomla admin of the master site. I get this error: Database connection error (2): Could not connect to MySQL. Can you please tell me which steps i have to follow to solve this? thx a lot!

i looked for which files are modified by clicking at "install patches": defines.php, configuration.php and installation directory. The last one was named to "installation-to-delete". Is this because of an update of joomla with akeeba admin tools? I renamed this yet to "installation", but error remains. Database connection seems to be OK in configuration.php.

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Re: Database connection error (2)... please help me!

Posted by staeren - 2012/06/12 12:28

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i restored the configuration.php file and this solved the problem of joomla admin... i think the configuration.php was screwed up by admin tools (akeeba). Anyone had the same problem? so what do i have to do when i want to update joomla and jms???

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Re: Database connection error (2)... please help me!

Posted by edwin2win - 2012/06/13 12:56

JMS install a patch into the master "configuration.php" file.

I suggest that you compare both "configuration.php" to identify the line that would cause the DB connection error.
I suspect a syntax error somewhere of a special character which could affect the DB connection.

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Re: Database connection error (2)... please help me!

Posted by staeren - 2012/06/13 13:10

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i think there is a little bug in JMS. It is not possible to use "?" in the password of the database in JMS Multisites, i think this "?" is deleted automatically?
As i said, restoring the configuration.php solved the problem. There was a "?" difference in the password of the database...

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Re: Database connection error (2)... please help me!

Posted by edwin2win - 2012/06/13 13:14

Thank you for the feedback concering the "?" present in the DB password that your reported.
I will try reproducing it.

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Re: Database connection error (2)... please help me!

Posted by staeren - 2012/06/20 09:30

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problem again there... when i want to go to multisites control panel i get "JDatabase patch is not installed". When i want to check patches installation i see the first 5 files are OK and configuration.php is OK, all others are "not OK".
When i click on install, i get again the "database could not connect" error message. So how to solve all this please?

i also read this http://www.jms2win.com/en/forum/26-bugs-errors-reporting/9781-install-patches-on-joomla-254-not-working. I tried to uninstall patches but get the same error "Database connection error (2): Could not connect to MySQL."

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Re: Database connection error (2)... please help me!

Posted by staeren - 2012/06/20 10:48

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i restored one by one the files that are normally patched by JMS. after this i could login to joomla again and after update to v1.2.92 and installing the patches, problems seem to be solved.

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Re: Database connection error (2)... please help me!

Posted by edwin2win - 2012/06/21 12:08

"Could not connect to MySQL" mean that you have a wrong MySQL user or password to access your DB. Verify your "configuration.php" file and the DB connection parameters.

I suppose that you have patches to re-install because you did an update of joomla.
Click on the "install" present in the "check patches" menu to install the patches.

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