Problem creating shared user slave site

Posted by milestonelife - 2009/10/12 03:55

I have a master site which I would like to duplicate as a slave site. I want jomsocial to carry over all users, so when I am on the slave site it will look like the same community.

When I try and accomplish this with templates I get many errors and can not seem to make it happen.

Can you help. Your video stipulates making a slave site first then duplicating for users...but I want the users from my master site which is already up and running with users.

Help Please

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Re:Problem creating shared user slave site

Posted by edwin2win - 2009/10/12 10:09

As you don't give any error message, it is difficult to tell the reason.

First we do not recommend to replicate the master website because JMS should not installed in the slave site and when you replicate it, it is also replicated in the slave site (that is not recommended). This is the reason why in our video we present the case where your main site in a slave site and not the master one.

If you want to replicate the master website to create a slave site, you just have to select it in the JMS templates instead of select the slave site.

You can follow the procedure described in the tutorial video 16 and just replace tpl_master with the master DB.
http://www.jms2win.com/tutorial#jms12x-16

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Re:Problem creating shared user slave site

Posted by milestonelife - 2009/10/12 18:49

I have tries the tutorial exactly and still get the same error. It will not share the database on saving the new slave_1a.

I have the error report to send you. I want to email it as it has my database info in it.

I can give you access to my backend if you want to look there. I really would like this fixed. I want to use this component.

Were should I email the error list. and let me know if you want my backend access.

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Re:Problem creating shared user slave site

Posted by edwin2win - 2009/10/12 21:04

As I have told you the error "command denied to user" mean that your MySQL does not have enough privilege to share the MySQL user.

You have to increase the privileges of your MySQL user.
I don't know if you are using a hosting provider with cPanel or if you are using your own dedicated server, ...
but if you are not the MySQL administrator, perhaps you have to contact your hosting provider to grant the MySQL user and give you the permission.

This is a case explained in the tutorial video CP-02
http://www.jms2win.com/tutorial#jms12x-CP-02

If you have a MySQL root user that allow you increase the MySQL user permission, you can perhaps use the PHPMyAdmin interface to increase the permissions.
You have to provide the "CREATE VIEW and SHOW VIEW" permission to the MySQL user

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Re:Problem creating shared user slave site

Posted by IEDadmin1 - 2009/10/19 21:15

I also cannot get users to be shared.

I have tried using both the user set up for the slave database and the root mysql user with the same problem.

On the new slave, after installation, admin is the only user in the user manager.

Any thoughts?

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Re:Problem creating shared user slave site

Posted by edwin2win - 2009/10/19 23:27

If you can confirm that you have the error message ""command denied to user" this is definitivelly an error with your MySQL user privileges.

You have to check that you have all the privileges.
If you are using cPanel, you will find at many places in the forum that cPanel has a bug that require to contact your hosting provider to increase the user permission manually (outsite cPanel).
Contact your database administrator to increase the MySQL user privileges.

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Re:Problem creating shared user slave site

Posted by IEDadmin1 - 2009/10/19 23:37

I am using webmin. I did not receive any errors when creating the sub site. I am the database administrator and have set privileges to "all"

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Re:Problem creating shared user slave site

Posted by jstvnson - 2009/10/20 01:49

Here is the solution for everybody to see. Create your databases...all that you will need (or 10 at a time) and add your user to each database with all privileges. Then contact your support and request that they add all the privileges for "View" to every database that has this user. They can usually have it done within an hour. This is the key to most issues.

Thanks,

John

Atlanta, GA

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Re:Problem creating shared user slave site

Posted by edwin2win - 2009/10/20 10:24

Thank you john to confirm the procedure.

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