RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/21 19:16

Hi, I'm trying to pull RSS feeds off my slave sites however with any rss module it does not seem to want to display the content....

Can you help?

Thanks

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/21 19:30

Can you give a detailled procedure that we can use to reproduce your problem.
What must be configured with which values, ...
We are not very famillar with RSS and a sample to reproduce the problem will help us understand it.

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/21 19:41

Thank you for the fast reply...

Basically I would enable the RSS Syndication from a slave site and then at the frontend I would click the rss link and copy the url for the content that it is displaying.

Now, I want to display this feed on my master site using the mod_feed module that comes with Joomla. I would create a new mod_feed module in the module manager and under the "Feed URL" I would paste the link that I copied previously. This module is placed in a user position.

When I test it I get an error. If I use some other rss link it works. It's also not the mod_feed module as I have tried others and it is the same.

I hope this clarifies.

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/21 20:02

I will try to reproduce it and will contact you if I need more details.

Perhaps something that could help me reproduce correctly, can you tell me if the master and slave site use the same domain name?
Does the slave site is a subdirectory ?

I just would like to know because you seems to say that when working with an external rss link, it works and not when it is a slave.

Perhaps the reason is that you are using the same domain name and that the link is converted in "local" link instead of a full url.

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/21 20:17

Thank you.

Yes. The master and slave are in the same domain. ie. http://domain.com/multisites/slave1

So how would I convert it to a full url instead of a local?

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/21 20:31

Can you check that when you have provided the full URL to the module if when you edit it later if you still have a full link or a local link.

If you have a local link, this probably mean that you should convert in full link.
To do that, the only solution is to use another domain or subdomain that would be synonym of your current slave url.

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/21 20:54

Thanks for the fast reply.

I did check again and the Feed Url is the full link. So your saying I would need a different domain to point to the slave site for it to work?

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/21 21:18

Hi, I have made a new domain and forwarded to the slave site and it still does not work with the new rss link url.

Any ideas?

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/21 21:28

You can not redirect or forward the domain but really define it.
The forward or redirect change the URL.

You must define in your hosting server something like slave1.domain.com that is assigned to the same directory than you www.domain.com/multisites/slave1 (if this is the current url).

Once you have do that, you have to update your slave in JMS to add a domain name synonym.
http://www.domain.com/multisites/slave1
http://slave1.domain.com

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/22 20:35

Hi, thank you again for looking into this.

However, I have done what you asked and created a domain to be assigned to the slave directory and I also defined it in the alias of the slave configuration.

Still no feed picking up.

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/22 20:45

Perhaps but you still not answer to the question that is:
Do you have a short or full URL in the case where it does not work ?

If in the case where it works you have a full URL
AND in the case where it does NOT work you also have a full URL

then you should try to debug it.

I think that your answer will be short URL when it does not work but you still not confirmed it.
Can you give the real URLs of your websiteS to see the working and non working cases.

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/22 20:58

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It is a Full url if I interpret you correctly.

The slave is http://helios.northernontario.travel/multisites/northbay/

and http://norddelontario.com/ is the alias that is mapping to the slave directory

Here is the same site that has a separate installation and is not a part of the JMS multisite http://northernontario.travel/northbay the rss feed from here works.

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/22 21:07

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The both URL http://helios.northernontario.travel/multisites/northbay/

and http://norddelontario.com/

return 403 access forbidden.

I don't see relation with a working website that does not provide the RSS.

Only the http://northernontario.travel/northbay can be accessed but I have not saw the RSS element. In which page can I see the RSS working

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Re:RSS feed are not pulling from slave sites

Posted by twgcommunications - 2009/10/23 23:31

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I solved my problem! Discovered that the server htaccess file was putting a block on ips and this is why the rss feed could not get access.

Thanks a lot for your help.

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Re:RSS feed are not pulling from slave sites

Posted by edwin2win - 2009/10/23 23:44

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Glad to see you have identified the origin of your issue

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