Update to Latest Version and Cannot decompress

Posted by slboone - 2009/12/03 02:41

Hi Edwin,

I purchased multisite in September and unfortunately had a system crash so I am reinstalling everything tonight. After installing, I applied the patches and everything checks OK. I noticed I am out of date so I clicked Check for Updates and I get:

Unable to decompress data

I then went to About Us and clicked Get Latest Version and it takes me to a screen displaying all of my purchases, but there is no where to download the latest version. Am I missing something?
How do I upgrade to the latest version and the latest patches?

Thanks,

Sondra

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Re:Update to Latest Version and Cannot decompress

Posted by edwin2win - 2009/12/03 08:23

Dear Sondra,

You can also get the latest version when you follow the procedure in the FAQ.
There is also a video
http://www.jms2win.com/faq#sec-122

Don't forget to select the product for which you want to get the latest version before click on the "get latest version" button.

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