error 1142 can't solve

Posted by buddyq - 2010/03/06 04:48

Hi,

today all of a sudden I am getting an error when trying to make a new slave site. I have successfully made15 already but today getting a bunch of errors starting with this:

Error(1) query . DB Error: CREATE VIEW command denied to user 'gottesma_buddyq'@'localhost' for table '3513windsorroadusers' SQL=CREATE OR REPLACE VIEW 3513windsorroadusers AS SELECT * FROM `gottesma_joomla`.`jos_users`
Create User error : Query = , DB Message =

There are a lot more like this below it. I have two templates. It works when I try to make a slave of the other template. I'm wondering what is going on?? I don't seem to know what is going on. PLEASE HELP!

P.S. - I am on Hostgator with a reseller account.

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Re: error 1142 can't solve

Posted by edwin2win - 2010/03/06 10:46

The error message clearly write you that your MySQL user does not have the appropriate privileges "command denied to user"
You will find in this forum plenty replied on this error message.

You have to change the privileges of your MySQL user and add the "create and show view" privileges.
You can go in WHM and use the PHPMyAdmin with "root" login to change the privileges of the MySQL user.
If you don't have the PHPMyAdmin with root login and "privilieges" menu available, you have to contact the Hostgator support and request to modify your MySQL user privileges.

This error is explain in the tutorial video CP-02
http://www.jms2win.com/tutorial#jms12x-CP-02
that mention that cPanel does NOT create MySQL user with ALL PRIVILEGES (this is not true). In "ALL PRIVILEGES" with MySQL 5.0, there are 2 options missiong that must be added outside cPanel.

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Re: error 1142 can't solve

Posted by buddyq - 2010/03/06 15:59

What I don't get is that it JUST started happening today and has been fine. Also, I don't get errors when creating a slave site from a different template. Why is that?

Please watch this screen capture of my issue. I show how it only happens with one of the templates I have. I also show settings of each template. Maybe you can help.

http://www.screentoaster.com/watch/stV0pSQ0ZIR19YSFVUWlNaXlFT/jms2win_issues

If its a mysql permission thing, I dont know why it would work for one and not the other.

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Re: error 1142 can't solve

Posted by edwin2win - 2010/03/06 20:11

Your screen capture is not helpfull as your error is located in your MySQL user privileges.
You have to modify the MySQL user privileges.
As soon as you want to share MySQL table, you need privileges.

The error message is located in YOUR MYSQL SERVER PRIVILEGES.

You can read in this forum several replies to this error message and also confirm by customers.
So update the MySQL user privileges.
The procedure has been given several times in this forum

Go in PHPMyAdmin and select menu privileges.
Update the MySQL user privileges and add the "create and show views" privileges.
That's all
If you don't have the privileges menu in PHPMyAdmin, contact your hosting provider and requrest to increse you MySQL user privileges.

JMS can NOT bypass the security of your MySQL user privileges. It is not design to hack MySQL

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Re: error 1142 can't solve

Posted by buddyq - 2010/03/07 05:32

I dont know why my video was of no help. Don't I need the same permissions to make a slave site from one template as I do the other? Especially if I'm using the same user on the same server etc?

Seems weird that I can create slave site from one template just fine with no errors and then get tons of errors from another template. My host, HostGator, granted the permissions for the user and I was able to create a slave site. However, immediately after I created the slave site, I got the errors again when I tried to create another slave site. Seems like something in the tables or code is doing something to my permissions??

If not, what would cause my mysql users permissions to keep getting revoked??

Buddy

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Re: error 1142 can't solve
Posted by edwin2win - 2010/03/07 10:54

Create and share are two different things.
You have to update the MySQL user privileges or use the MySQL root login that has all the privileges.
That all.
Search in this forum and you will see several customers confirm what we explained several times.

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Re: error 1142 can't solve
Posted by buddyq - 2010/03/08 03:53

I'm afraid I'm confused.

My host, Host Gator, tells me they can't give me permissions on my Reseller account. That I have to get a VPS account or Dedicated Server. So, why was I able to create 15 slave sites in the past 3 weeks with no errors?

My other confusion is why I can create slave sites from a different template with no errors, but get errors from another?

Who am I to believe? I don't even know which way is up right now. Does anyone have a suggestion on hosts that support the permissions this JMS Multisites requires? I need to switch. I would like it to be a reseller shared account as I don't want to pay through the nose.

Buddy

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Re: error 1142 can't solve
Posted by edwin2win - 2010/03/08 09:51

HostGator can give you the permission.
They provided us the permission on a "baby" account.
I don't see the reason why they would reject that with a more powerfull account.

Concerning the reason you have an error is because you try to share extensions.
You can replicate website without sharing.
As soon as you want share extension, you need MySQL privileges.

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Re: error 1142 can't solve
Posted by buddyq - 2010/03/08 14:41

This was Host Gators response to me this morning:

I can't see the grant table settings from 3 weeks ago. So I can't authoratatively answer why it worked then.

The root problem however is that mysql does not know what cpanel accounts are owned by which resellers.

What this means is that if I give permission for your mysql username to create mysql databases and edit mysql permissions for any database on the system, then it includes every database for every other customer as well.

As I am sure you can understand giving you that level of access is something we can never allow. I am sure you would never want me to give another customer who shares the server with you access to any of your databases.

This is why to do things the way you want to do them, you are going to need to move to a vps server.

Have a great day.

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So, my instructions to them were that my mysql user gottesma_buddyq needs to have CREATE VIEWS and SHOW VIEWS permissions.

What should I tell them next? Maybe I am not telling them the right thing?

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Re: error 1142 can't solve

Posted by edwin2win - 2010/03/08 16:10

Create and show view is totally independent on the privileges to create DB dynmically.
The answer of Hostgator correspond the the grant to create DB and not to the privileges to grant the "create and show views" that does not concern the "create DB".

In your case, you have to create the DB manually and use a MySQL user that authorize to share tables (create and show views).

Their reply concern the "create Dataabase" and NOT the "create and show views".

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Re: error 1142 can't solve

Posted by buddyq - 2010/03/19 19:42

I told them your answer and they gave me the proper permissions it seems.

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