# Prbl after upgrade to 1.2.25 / Patch 1.2.31

Posted by Zappu - 2010/03/27 10:42

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So far everything was working fine, then yesterday I tried to install a new Joomla Design template to the system and it told me - Installation Error - Counld not find the Installation Package File.

Ok, so I checked the template and everythign looks fine. I have installed it to another Joomla Site, without Multisites and no prblem it installed fine.

Then I tried to install a usual plugin to the Multisite Joomla Site and same problem:  Installation Error - Counld not find the Installation Package File.

Now I checked the rights of the folders and files for /tmp - /templates etc. everything looks good and I even made a chmode to 0777 but the problem still occours.

Anybody else has the same problem? Maybe somebody can verify it?

Zappu

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# Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31

Posted by edwin2win - 2010/03/27 13:17

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Can you give us a screenshot of the error message.
We do not find the "Installation Error - Counld not find the Installation Package File." message in joomla.

Perhaps this is a message created by this template package.
Perhaps you could send us this template in an attachement of an email to allow us try it.

We also search the word "Counld" that is not found in joomla and JMS.

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# Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31

Posted by Zappu - 2010/03/27 13:55

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This is the message: UNABLE TO FIND INSTALL PACKAGE=Unable to find install package

And it doesn't matter what I try to install, modules, plugins, templates, components it always appears

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# Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31

Posted by Zappu - 2010/03/27 16:49

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Mmmh, I have uninstalled the file fixes once and tried the installer than, but te problem still exist. I think it's maybe not a Multisite problem. If somebody could verfiy that he/she can install something to the system after the patch, I culd be sure it's not a Multisite problem.
Could somebody be so kind please?

Zappu

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## Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31
Posted by edwin2win - 2010/03/28 11:29

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We told you to send us this extension in attachement of an email to review it.
As we don't have received this extension, we can not give you more information.

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## Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31
Posted by Zappu - 2010/03/29 07:41

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Which extention should I sent to you, please name one. As I have written, the error occours in generell. It doesn't matter what you try to install, it happen whenever you install something.

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## Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31
Posted by edwin2win - 2010/03/29 10:55

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The "Joomla Design template" extension.

If the error occurs with any extension, search in all files and folder of your disk for the word "Counld"

We don't find this word in joomla.
So that must be present in an extension.

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## Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31
Posted by Zappu - 2010/03/30 08:46

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Ahhhh, ok, this was a free and misspelled formulation by myself as I get the error in German :)

The official and english message which will occour is:

UNABLE TO FIND INSTALL PACKAGE=Unable to find install package

which you will find within the admin files - languages - com_installation.ini (or something like this) language file
Zappu

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## Re: Prbl after upgrade to 1.2.25 / Patch 1.2.31

Posted by edwin2win - 2010/03/30 10:59

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This error message seems to mean that it was not possible to "unzip" the package in the temporary directory.
Perhaps related to a permission error.

Try to install the extension "from a directory" instead of from "package".
Unzip the extension into a temporary directory and after that give the full path to the joomla installer (From a directory).

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