Community Builder Issue

Posted by ride2esc - 2010/08/18 08:50

Hi all
i install Community Builder then i try to install patches.
I get this error:

* Error during installation of the file "administrator/components/com_comprofiler/admin.comprofiler.controller.php"

* One or more backup file is missing. The original file(s) can not be restored.

Where i do wrong?
After i uninstall the CB, then the install patches are All OK!
PLEASE HELP!

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Re: Community Builder Issue

Posted by edwin2win - 2010/08/18 23:34

Which version of CB are you using ?
Which version of JMS Multisites and patches are you using ?
Did you review the change history to verify that you have the correct version.
http://www.jms2win.com/faq/patches-definition-v12x

If you installed the CB 1.2.3 then you need Patches definition >= 1.2.39

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Re: Community Builder Issue

Posted by ride2esc - 2010/08/19 07:47

Yes I have CB 1.2.3 , JMS 1.1.24 and joomla 1.5.

Where i get that definition you tell me?

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Re:Community Builder Issue

Posted by ride2esc - 2010/08/24 21:45

When i press "Check Patches" i get this:

Check patches installation

Error
    * Unable to decompress data
Message
    * Error while deploying the patches update

What is the last version of JMS? I have com_multisites_V1.1.24. Is this the last?

How i install patches definition?

Thanx

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Re:Community Builder Issue
Posted by edwin2win - 2010/08/25 17:45

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The latest "old" 1.1.x version is 1.1.24
Now we are in JMS multisites 1.2.x version for more than one year.
The lastest is 1.2.35
See change history.
http://www.jms2win.com/faq/change-history-v12x

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Re:Community Builder Issue
Posted by ride2esc - 2010/08/25 19:30

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Great.
So question 1:
Can i download 1.2.35 ?

2. How i update JMS ?
Thanx

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Re:Community Builder Issue
Posted by edwin2win - 2010/08/25 19:42

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1) You have to buy the new JMS 1.2.x.
You can get free update in a same version.

2) You can install JMS Multisite 1.2.x over the version 1.1.x
We just recommend that you uninstall the patches before the upgrade.

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Re:Community Builder Issue
Posted by ride2esc - 2010/09/01 12:02

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So ..What i have to do, to be able to use com_profiler (Community Builder) with JMS ?

I really need to know what is happening?
In FTP i found 11 folders named:

installation_to_delete
installation_to_delete_1
installation_to_delete_2
installation_to_delete_3
installation_to_delete_4
installation_to_delete_5
installation_to_delete_6
installation_to_delete_7
installation_to_delete_8
installation_to_delete_9
installation_to_delete_10

And when when i check for updates i receive this
* Unable to decompress data
Message
* Error while deploying the patches update

1. WHAT ARE THE FILES I HAVE TO GIVE PERMISSION?
2. Can i delete those 11 folders (installation_to_delete)?
3. Does CB works with JMS? - in my case dont work!

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Re:Community Builder Issue
Posted by edwin2win - 2010/09/02 13:01

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1) You have to buy the new version.
2) You can install 1.2.x over the current 1.1.x.
It is just recommended to uninstall the JMS 1.1.x patches before proceeding to the installation of JMS 1.2.x over the current 1.1.x.

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Re:Community Builder Issue
Posted by ride2esc - 2010/09/03 18:02

You avoid answer to me.

I repet:
I have this message:

And when when i check for updates i receive this
* Unable to decompress data
Message
* Error while deploying the patches update

How i fix this error - without buying new version?

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Re:Community Builder Issue
Posted by edwin2win - 2010/09/04 10:30

As already replied in this topic, if you are trying to use JMS 1.1.x with latest version of CB, the answer is NO.
You need JMS 1.2.29 or higher to be compatible with CB 1.2.3.

So if you try performing "check update" with JMS 1.1.x and CB 1.2.3 this will always fail as CB has completly revamp their code and new patches are required that are present in JMS 1.2.29 or higher.

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Re:Community Builder Issue
Posted by ride2esc - 2010/09/06 21:00

I have uninstall CB.
The same error appear.
And now i have 14 folders named: "instalation_to_delete_xx"

Weird..what's with those folders?

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Re:Community Builder Issue
Posted by edwin2win - 2010/09/07 13:59

JMS Multisites just rename the directory installation instead of delete it to let you control the physical delete of a directory. So you can delete it physically if you don't need it anymore. This is just by security that we rename instead of delete.

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Re:Community Builder Issue
Posted by ride2esc - 2010/09/07 21:27

Ok, i delete all those files.
Now this issue:

And when when i check for updates i receive this
* Unable to decompress data
Message
* Error while deploying the patches update

I dont Have CB. How i can fix this?

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Re:Community Builder Issue
Posted by edwin2win - 2010/09/08 09:15

If the zip that is transfert is corrupted you still have the solution to get the latest version of JMS Multisites that include the latest patches.
See the FAQ for the procedure.
http://www.jms2win.com/faq#sec-122

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Re:Community Builder Issue
Posted by ride2esc - 2010/09/09 09:45

So i have to buy a new JMS now?
Or i can fix my version?

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Re:Community Builder Issue
Posted by edwin2win - 2010/09/09 09:49

You can always get the latest version in your version.
The procedure is explained in the FAQ
http://www.jms2win.com/faq#sec-122

So if you have JMS 1.1.x and want to have the JMS 1.2.x, you have to buy the new one.
If you have JMS 1.2.x, you can get the latest 1.2.x version then see the FAQ.

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