

Blank site

Posted by Batch1211 - 2011/04/06 12:22

Hey forum,

it is very strange. If I map my domain to the root directory, JMS works fine. However, if I map the domain to the directory JMS tells me to: I get a blank page.

For example:

I create a site with the client id: "demo". JMS tells me to map the domain to {Root}/multisites/demo but if I do this, I only get a blank page. If I map the domain however the {Root} it works fine.

Well, where is the problem you might ask? If I map the domain to the root directory, the installation seems to only access the templates stored in the root directory. I, however, wanted to copy a special template into the reference site directory ({Root}/multisites/demo/templates)

So, to keep this thread clean and simple, I'd like to focus on the question: Why is there a blank page when I map to the site directory and why does it work, when I map to the root directory???

Thank you very much for your help.

Alex

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Re: Blank site

Posted by edwin2win - 2011/04/07 10:01

As you can read plenty of times in this forum, a "blank site" or "blank page" is the symptom of a PHP fatal error somewhere.

This can be due to a permission problem or file missing.

If you have deployed the "demo" into the "multisites/demo" directory, verify that you effectively have the symbolic links created.

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