Error when installing extensions on slave site

Posted by shepsta - 2011/07/31 02:10

Hi,

I am getting the following error message when trying to install Phocamaps onto my slave sites.

Install extension 'root' menu error query . DB Error: Column count doesn't match value count at row 1 SQL=REPLACE INTO templ_extensions VALUES(0, 'com_phocamaps', 'component', 'com_phocamaps', '', 1, 1, 0, 0, '{"legacy":false,"name":"com_phocamaps","type":"component","creationDate":"26\/07\/2011","author":"Jan Pavelka (www.phoca.cz)","copyright":"Jan Pavelka","authorEmail":"","authorUrl":"www.phoca.cz","version":"2.0.1","description":"Phoca Maps","group":""}', '{}', '', '', 0, '0000-00-00 00:00:00', 0, 0)

I have:

Joomla Multi Sites version: 1.2.58 (Latest available: 1.2.58)
Patches definition version: 1.2.63 (Latest available: 1.2.63)

Cheers,
Greg

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Re: Error when installing extensions on slave site

Posted by edwin2win - 2011/08/01 17:24

Which procedure did you used to install the PhocaMaps ?
On which Joomla version did you tried to install it ?
Joomla 1.5, 1.6, 1.7 ?

Perhaps you could also send us this PhocaMap extension in the attachement of an email for review.
See "contact us" menu for the email address

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Re: Error when installing extensions on slave site

Posted by shepsta - 2011/08/01 21:23

I am using Joomla 1.6
I installed Phocamaps on the master site then went to JMS multisites, tools and selected my slave site, components then install Phocamaps. I have just found that it does the same thing when I try to install JCE. I will send you an email with the phocamaps extension.

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Re: Error when installing extensions on slave site

Posted by edwin2win - 2011/08/02 11:52

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The phocamap that I have received is for Joomla 1.7.

I have installed in a joomla 1.7 and also use the JMS tools menu to re-install it into a slave site with success.

So I don't know what is happen in your environment as you mention that you have a similar problem with another extension.

If you want that I have a look on your environment, this is possible with our billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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