Help with SSL

Posted by prototypead - 2011/10/21 21:57

Edwin - I am having trouble with a site using multisites. We currently have 14 multisites. They are really not tied together in any way because we needed separate privileges and modules/components for each site. Here is my setup:

- MAIN WEBSITE/TEMPLATE
 - BASELINE TEMPLATE RUNNING MULTISITES (this is basically a stripped down version of the multisites so that I have a good starting point when rolling out additional sites on subdomains)

That baseline template, using multisites, will create a new installation of the site from which I can propagate with the content. This is being used for a Health Provider and when they acquire new companies/divisions we create a "subsite" using multisites.

My problem is this... they have recently decided to start using SSL across all sites but I can't get it to work. All the subsites are redirecting to the main website. I found this thread:

http://www.jms2win.com/en/forum/24-joomla-multi-sites-configuration/3259-slaves-https-connection-utlizes-master-template?limit=6&start=6#6329

I have gone into one of the subsites and changed all the domains to https but it is still redirecting to the main site. Any ideas? Can you help point me in the right direction?

I have attached a screenshot of the setup.
http://www.jms2win.com/images/fbfiles/images/screenshot-20111021.jpg

==========

Re: Help with SSL

Posted by edwin2win - 2011/10/25 08:58

Normally you have to specify https in front of each domain to specify that you want to use SSL.
Perhaps that the information received by JMS is not these one and that you have another domain that is receive. It is generally recommended to use the WWW and without WWW in case where you have the WWW that is added or not.

Also ensure that you recevied a "blue" message when saving the slave site definition.
If you have a "red" message, the slave site could be not correctly saved and therefore identified as a valid slave site. (so ignored).

==========

Re: Help with SSL
Posted by prototypead - 2011/11/04 22:45

Edwin, thanks for your response. The problem that I'm having is specifically with subdomains. For instance if I go to:

https://mysubdomain.parentdomain.com

It will fail and redirect to the parent site (not the correct multisite). However, if I go to:

https://parentdomain.com/mysubdomain

It works fine. I did receive a confirmation message when altering the configuration. Any other ideas?

==========

Re: Help with SSL
Posted by edwin2win - 2011/11/05 10:28

So verify that you spelled your subdomain correctly in JMS.
Perhaps that you server add a "www" in front of you subdomain and that you also need to add that in the JMS definition.

==========

Re: Help with SSL
Posted by prototypead - 2011/11/07 22:44

Yes, I'm sure that I've spelled everything correctly.

I now have another related problem. I created a new multisite with HTTP and have the site setup. We're now ready to go live and I set all the definitions in JMS to HTTPS. The site redirects to the parent page - just like the others. So I set it back to HTTP in JMS. Now the site is stuck in offline mode - despite me setting it to online in the global configuration and checking it in the configuration.php.

Something screwy is going on here and I really need to get these sites live. We may have no choice but to pay you to look at - if we can get a guaranteed fix.

==========

Re: Help with SSL
Posted by edwin2win - 2011/11/08 09:48

All I can tell you is that we have customers that are using JMS with website in SSL and that with full success.

I don't know what you did wrong in your environment to have such trouble.

If you are redirected to the master website, this is because the URL received does not match the one that are present in the list of slave site.
It is mandatory that you had saved the slave site definition with success (blue message).

==========

Re: Help with SSL

Posted by prototypead - 2011/11/08 14:52

_____

I'm not doubting the functionality of your software - its just not working for me the way that I have it setup.

I do not receive a blue message (nor do I ever remember getting a blue message). I get a yellow box that states:

The site 'mysubdomain' is updated.
If you have modified the domain list, please review that domains (http://mysubdomain.parentsite.com,http://www.mysubdomain.parentsite.com,http://www.parentsite.com/services/mysubdomain,http://parentsite.com/services/mysubdomain) are mapped to the directory (/home/parentsite/public_html/services/mysubdomain).

==========

Re: Help with SSL

Posted by edwin2win - 2011/11/09 09:13

_____

This is the good message that mean that it is saved successfully.

==========