Can't install new theme in slavesite

Posted by knutrichard - 2012/02/09 23:13

I have a slavesite wich is deployed to its own directory with templates and images not shared with master site.

When I try to install a new template in the slave site, I just get an error saying I can't install it.

What can be wrong here?
As I understand I should be able to install a template on the slave site without installing it on the master site.

I have tried installing the template on the mastersite and ran the discover tool on the slave site, but no luck.

I use Joomla 2.5 and jms 1.2.75

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/10 19:11

If you want that a slave site is able to install their own joomla template, you need to specify in the JMS templates rules that the "template folder" = {deploy_dir}/templates

See also the tutorial video 0.b slide 34 for the different variants.
http://www.jms2win.com/en/tutorial#jms12x-0b

==========

Re: Can't install new theme in slavesite

Posted by knutrichard - 2012/02/11 13:54

That's what I've done.

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/13 19:38

So if you correctly setup the "template folder" field, this should work.
If not, I don't see the reason.

If you want that I have a look on your server, this is still possible with our billable support that you can order at

http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/02/16 02:35

I'm getting the same issue, except a blank screen, which I know is a fatal error. Exact same configuration as knutrichard's.

If you send me your test template I will install on my installation as a test. This will confirm one way or another if it is our template or another configuration issue. My template did install on the master, but I have not been able to use any method discussed in the forums to get it installed on my test slave.

Also, I look on the forums and could not locate a definitive set of steps to install a template on a slave, specifically for Joomla 2.5. Could you please point me to it?

Thanks

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/16 21:36

The procedure to install a "joomla template" in a slave site
1) first create a slave site where you authorize to install joomla template.
See the "template folder" = {deploy_dir}/templates

2) Depending on the template company, the procedure might be different due to specific framework that some company use to bypass the joomla framework.
If you have a company that use the standard joomla framework then you can use the Joomla extension installation to install the template in the slave site.

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/02/18 21:34

Still having issues with version 1.2.76

Steps I performed and results:

Installed Template A in the master site
Created Slave site
Templates Folder: {deploy_dir}/templates
template ==> copy: Copy the folder or file

Set Template A as default in Slave site (template works)
Uninstall and reinstall Template A in slave site (template worked)
Installed Template B in the Slave site
Set Template B to Default (template fails)
Template B now appears in the Master site (this shouldn't have happened)
Set Template B to default in the Master (template worked)
When I say Template does not work this is what I mean:
Page and text load
No graphics or formatting is applied

==========

Re: Can't install new theme in slavesite

Posted by knutrichard - 2012/02/19 02:24

_____

Same thing I did. So now I trew multisite out and installed a clean fullsite joomla installation. Don't want to use extra time and money on some product I did pay for, and that couses me so many problems.

Just not interrested in paying for billable support when I've followed the documentation when installing the site.
I'm actually glad to hear that others have the exact same problem.

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/02/19 03:34

_____

I believe this is an excellent product and will be using it on my project after I complete my testing. My intent is to work with edwin and his team to identify issues, along with a repeatable use cases, to help facilitate product improvement.

I can honestly say that at this point, the version I am currently testing does not have any issues preventing me from using it, albeit a couple of workarounds will need to be used.

I'm posting this because I am uncomfortable with the thought that any of my posts would lead people to believe there is significant issues with the product. My intent is to make the product better.

==========

Re: Can't install new theme in slavesite

Posted by knutrichard - 2012/02/19 12:27

_____

I was also hoping that this project would help me have an easier adminitration of my customers joomla sites. But after installing it on two different web hotels and still getting the same problems, also with different components just going to html 500 error pages, and templates not installing I use more time getting multisite to wirk than updating my sites. That was not my intention when I invested in the component. I realize thet there could be some error on my behalf, but I can't see what it could be when

I've followed the instructions and checking all settings several times.

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/19 13:34

Concerning the template A, B that have different behavior during the installation, the question is to know if the template that seems to be installed on the master instead of the slave contain a specific framework or a specific installation.

Some template companies have develop their own stuff to bypass joomla and may have errors to compute path of a slave site when they does not use the path compute by Joomla but using their own computation that may fail when there is symbolic links in the path.

Second possiblity is that you installed the template in the master and that you thought that you were in the slave site (I don't thing this is the case - but to be cross-checked).

Concerning the Error 500 "Internal Server Error", this is may be cause by plenty of thing but in general, this is due to permission error or file missing.
Check also that your hosting company allow using the Symbolic Link.
If you have access as root on your server, you should have access to the server log where it is recorded the reason of the "internal server error" or ask to the administrator of this server to give you more info on the reason of the error.

If you think this is your hosting company that has an issue, you can test that on hostgator.com web hosting (baby or business) account and they work at 100%.
Our tutorial for cPanel are build with an account with this hosting company.

==========

Re: Can't install new theme in slavesite

Posted by knutrichard - 2012/02/19 14:57

Symbolic links are supported. As this accured to several templates I do not think this is tempalate related, but I will however try your suggestion on another hosting service. Will get back with more information after that.

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/19 16:18

Send us in the attachement of an email the joomla template for which you have a problem.
We will review it and check if it contain a special installation or special framework.

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/02/27 17:50

Completed the template testing on the latest version (1.2.77 & patches 1.2.78)
The Artisteer templates work well
I can install global and local templates into a slave (create template directory and use "special copy")
Discovery only works if you DON'T create a local template directory. It works fine as long as you use a symbolic link to the template directory in the master.

Issue 1: If I create a new global template and want to deploy it to the master so all slaves can use it, I cannot if I also want them to have slave site specific options for their templates.

Issue 2: Using the Discovery method requires access to the Extensions Manager which is a security issue for me. Even if I modify security etc to limit them to access only Discovery (which is not currently possible by design) they will still discover the components etc I have uninstalled from their site. Can we manage template installation from JMS Multi Site like we do components, modules, etc?

Note: If you setup in your template to create a local template directory you do not need to set the "create deploy directory if it does not exist" option. It will create the directory even if not set.

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/02/28 11:04

If you want that a specific slave site be able to install a template, you need to setup the JMS Template rule with the "template folder" = {deploy_dir}/templates

In this case, if you make a copy of the templates directory, you will have a physical directory for your slave site and it will be possible to your slave site to install any joomla templates.

This "discover" functionality is something introduced by joomla when they decided to save some template information into the DB when it is installed. Therefore the joomla templates are not more automatically detected like in joomla 1.5 and must be "discovered".

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/02/28 16:07

I tested with the template rule and without. I can send you the use cases I used to test the templates, but lets suffice it to say I tested all possible permutations I was directly interested in.

I can get local templates working, using the template rule etc. What I have an issue with at the moment is a specific use case:

"Slave created using both templates from Master and locally installed templates (special copy for

template directory & {deploy_dir}templates set for template/theme directory) now needs to use a new template installed in the master"

Minor edit here: Actual template directories will work like this:
Master only contains default templates as part of version 2.5
Slave site will be setup as above, symbolic to master templates with local template directory
Next Slave site will be based off first Slave, same template config. This will put a symbolic link to all templates in teh master & the first Slave site (I confirmed this works as expeced)
The second slave site will also have local directory with local template capabilities.
All of this works as I desire, except for teh Discovery issue.

This is where I would expect to use discovery, but since the Discovery functionality looks to the template directory, if I have a locally created directory it will not traverse up to the Master. Now if I don't have a local templates directory (symbolic link) it will locate the newly installed template and I can install it.

I have not tested, but thinking that if I create a symbolic link manually in the template directory of the slave pointing to the new template it might work. This is only feasible as a temporary workaround at best.

Bigger issue is the use of Joomla's Discovery capability opens a security risk, allowing Slave owners access to the Extensions Manager. I would rather avoid this.

A better solution would be to add the installation of templates to your "tools" tab. Provides more positive control and eliminates the need to give slave site owners access to the Extensions Manager

==========

Re: Can't install new theme in slavesite

Posted by edwin2win - 2012/03/01 11:06

_____

Concerning the idea to create a symbolic link in the templates directory, you can do it.
This is one of the scenario that you have with JMS when you setup a rule with action = "special copy" and "template folder" = {deploy_dir}.
So you will discover the other templates.

Concerning your request to have a new "templates" tab in the JMS Tool, we will have a look to add that in a new version of JMS (1.3).

==========

Re: Can't install new theme in slavesite

Posted by djdesjardins - 2012/03/01 18:17

_____

ok, thanks

==========

Re:Can't install new theme in slavesite

Posted by bossies - 2012/03/05 16:26

---

i have just bought this component over the weekend and have been trying to the templates working and reading the forum and watching the tutorials but until now i have not been able to get it working.

i just want to make sure that my setup will work with this system - my hosting do not allow symbolic links and thus i am installing the slave in the same dir as the master.

the template i am using is a Joomlart T3 template JA Community Plus - could you please confirm that i am able to use this template on the system.

==========

Re:Can't install new theme in slavesite

Posted by edwin2win - 2012/03/07 18:29

You can use the T3 in your system but they will share the same parameters for all the websites. T3 Framework save the configuration of the templates in their directory.

As you don't have the Symbolic Link available, it will be more difficult to have specific configuration for each "T3" template.

==========