404 page not found on registration pages for slave Posted by TonyGee - 2012/05/28 09:22

Hi Edwin,

I've created a parent template for my slave sites and I am now creating my slave sites based on the template.

When I create the slave and click on the 'registration button' or 'forgot your password' or 'resend activation code' links from the jomsocial login page I get a 404 page not found error.

When I click on the same links in the template they work fine.

The urls are:

- 1) www.mysite.com/template/register
- 2) www.mysite.com/template/component/users/?view=reset
- 3) www.mysite.com/template/register/activation
- 1) www.mysite.com/slave1/register
- 2) www.mysite.com/slave1/component/users/?view=reset
- 3) www.mysite.com/slave1/register/activation

If I login with a user that was already created from the parent template then the pages are fine (i.e. no 404 page errors).

Can you please let me know what could be causing this page not found error for these public registration pages?

Thanks and regards.

Re: 404 page not found on registration pages for slave Posted by edwin2win - 2012/05/29 19:08

A 404 error can be due to several reason.

Verify that you have enable the SEF Verify that you have a .htaccess present Verify the "rewritebase" value present in the "htaccess".

Re: 404 page not found on registration pages for slave Posted by TonyGee - 2012/05/30 02:34

Hi Edwin,

Thanks for that information.

I've checked that SEF is enabled and also URL Rewrite is enabled in the Joomla admin. When I disable these then the pages work fine.

So the problem is with my .htaccess file.

When I created the slave I used a symbolic link to the .htaccess file in the template site. Is this correct?

Also, in the .htaccess file of the template site I have the following lines of code:

Options +FollowSymLinks ## Mod_rewrite in use.

RewriteEngine On RewriteBase /

Can you please let me know what I have written incorrectly in the code above?

Thanks and kind regards.

Re: 404 page not found on registration pages for slave Posted by edwin2win - 2012/05/31 08:36

I know that setup of .htaccess is not necessary easy.

You have to test different combinaison of the Rewritebase value.

Sometime, the Rewritbase must be removed (put a comment) or have a value like Rewritebase /slave_dir/

You have to test and try several combinaison and when you are creating website in a subdirectory, sometimes remove the htaccess when you may have a parent one.
