Symbolic Links creation error message

Posted by mgregoire83 - 2012/08/25 10:13

Hi,

When I try to create a slave site, the following messages are displayed after "Save" click :

Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
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Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .
Impossible de créer un lien symbolique -> .

Plse find the attached config file.

http://www.parti-radical.info/tmp/slave_site+templates_settings.rar

Many thanks for the help !

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Re: Symbolic Links creation error message

Posted by edwin2win - 2012/08/27 16:56

This means that either the directory already exists or symbolic link already exists and point to another directory.

Verify in the "deploy directory" how is create each directory.
Is this a physical directory. In this case, this is normal that you have an error as you requested a symbolic link.
If this is already a symbolic link, verify where point the symbolic link. Probably not the same path as the one listed.

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Re: Symbolic Links creation error message

Posted by mgregoire83 - 2012/08/27 19:05

Please find the attached image of the folder directory created in the multisites folder :

http://www.jms2win.com/images/fbfiles/images/liste_fichiers_rep_multisites_draguignan.jpg

You say : "either the directory already exists..." : Which name should have this directory and where should it be located ?

You say : "If this is already a symbolic link..." : Could you specify in witch file (name and path)where those specific links are specified with a view to verify the path they have ?

Regards

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Re: Symbolic Links creation error message

Posted by edwin2win - 2012/08/29 22:19

Based on your screenshot, I suspect that your FTP does not display the "symbolic links".

In the doubt, use a SSH terminal to connect on your linux account and verify the symbolic link with the command "ls -l"
or use another tool that display the symbolic links.

I suspect that you have symbolic link present with a wrong value.

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Re: Symbolic Links creation error message

Posted by mgregoire83 - 2012/08/30 08:12

Please find the above capture done with Ipswitch WS_FTP (that normally displays the symbolic links) :

http://www.jms2win.com/images/fbfiles/images/WS_FTP_capture.jpg

In SSH, on the server via Putty, the answer to the "ls -l" command is :

```
total 4
drwxr-xr-x 14 root root 4096 2012-08-30 06:26 parallels
-rw-r--r--  1 root root    0 2012-06-28 19:18 %plesk_cli%server_pref.exe
```

I'm waiting for your comments, thanks a lot !

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Re: Symbolic Links creation error message

Posted by edwin2win - 2012/08/30 18:24

Give me the result with SSH in the directory that you give me in the FTP.

Clearly, you are not in the same directoy with "ls -l *"

Use "cd" command to Change of Directory.

"pwd" Print the Current working Directory.

To display the hidden files, use "ls -lA"

You can get the help with "man ls"

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Re: Symbolic Links creation error message
Posted by mgregoire83 - 2012/08/30 18:56

Many thanks for your answer,
I've made the process as your request, the system answer is :

root@ks215224:/var/www/vhosts/parti-radical-var.fr/httpdocs/multisites/test# ls -lA
total 32
drwxr-xr-x 2 pr-var psacln 4096 2012-08-24 20:41 cache
-rw-r--r-- 1 pr-var psacln 559 2012-08-24 20:41 config_multisites.php
-rw-r--r-- 1 pr-var psacln 494 2012-08-24 20:41 index2.php
-rw-r--r-- 1 pr-var psacln 492 2012-08-24 20:41 index.php
drwxr-xr-x 10 pr-var psacln 4096 2012-08-24 20:41 installation
drwxr-xr-x 2 pr-var psacln 4096 2012-08-24 20:41 logs
drwxr-xr-x 7 pr-var psacln 4096 2012-08-24 20:41 templates
drwxr-xr-x 2 pr-var psacln 4096 2012-08-24 20:41 tmp

Hope it helps !

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Re: Symbolic Links creation error message
Posted by edwin2win - 2012/09/04 10:49

This clearly shows that you didn't deployed the symbolic link in the "test" directory and also that there is no physical directory exists.

Verify the "deploy folder" path and also verify that your server accept to deploy the symbolic links. You can go in the "settings" menu to see if Symbolic Link is allowed.

Verify also the permission of the test directory. Perhaps that you should be increased the permission with 777.

The error that you have with the "symbolic link" creation let me suppose this is a permission error. Perhaps this is due to the ownership of the directory.

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