Configure slave site

Posted by mbjorge - 2009/07/02 13:05

I have a master site like http://master.domain.com, and I have added a slave http://master.domain.com/slave1 after watching slaveinstall.swf. When I save this new site I get a message saying "you can now map your new domain to the directory /var/www/joomla". What exactly do I have to do?

A catalog /var/www/joomla/multisites/slave1 has been created, and it contains files and links.

But, when I try to enter http://master.domain.com/slave1 for installing the site I just get "the webpage cannot be found".

What can be wrong in my configuration?

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Re:Configure slave site

Posted by edwin2win - 2009/07/02 20:35

If you have deployed the slave site using the symbolic link, you can ignore the message as it is mainly destinate to person who define a domain or a sub-domain.
In this case, the must assign in their hosting server the name of the domain with the path that is given here.

So in your case, as you have created a slave1 that is a sub-directory, you don't have to setup your hosting server.

When using the http://master.domain.com/slave1 domain, have you created the directory before deploying the slave site or have you enable the check box to ask create the directory when it is not present.

Check that the directory is created.
Normally, when you have deployed the slave site using Symbolic Links, you should have plenty of links present in the directory.

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Re:Configure slave site

Posted by mbjorge - 2009/07/03 09:32

The directory (/var/www/joomla/multisites/slave1) is created and has plenty of links.

I have tried entering both http://master.domain.com/multisites/slave1 and http://master.domain.com/slave1 whithout any luck.

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Re:Configure slave site
Posted by edwin2win - 2009/07/03 13:52

So if you have (/var/www/joomla/multisites/slave1) with plenty of links, this probably means that you have deployed the slave site into this directory.
You can check it when you go in manage site and the you put the cursor over the site id or when you edit the slave site.

If this is correct, this mean that the URL that should work is http://master.domain.com/multisites/slave1

To check the URL path, I suggest that you use the "hello world" procedure.
In the zip you have 2 files
hello.txt that allow to check the URL path
hello.php that will allow you to check that you have permission to execute script.

Start to put those files into the master and access them with
- http://master.domain.com/hello.txt
- http://master.domain.com/hello.php

They should both work.

After that you could put the files into the multisites directory and check that you can execute them again
- http://master.domain.com/multisites/hello.txt
- http://master.domain.com/multisites/hello.php
Perhaps you will have only the hello.txt files that will be accessible.
If this is the case, you should check the permission on the multisites directory and the one of hello.php.

If OK, repeat the operation with the multisites/slave1
So copy again the file in this directory and check
- http://master.domain.com/multisites/hello.txt
- http://master.domain.com/multisites/hello.php

If the txt is OK and not the PHP, check again the permissions.

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Re:Configure slave site
Posted by mbjorge - 2009/07/03 14:48

The "hello world" worked fine.

I thougt I had tried everything, but now I see that when I access
http://master.domain.com/joomla/multisites/slave1
I get the message "No configuration file found and no installation code available. Exiting..."

And when I access http://master.domain.com/joomla/multisites/slave1/administrator I get to the login screen for the master site.

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Re:Configure slave site
Posted by edwin2win - 2009/07/03 15:38

You have to start solving the ""No configuration file found and no installation code available. Exiting..."

The reason is that you probably don't have permissoin to access the installation directory.
So continue with the hello.txt and php that you have to copy into the installation directory.

retry to test the permission with the url
- http://master.domain.com/joomla/multisites/slave1/installation/hello.txt
and
- http://master.domain.com/joomla/multisites/slave1/installation/hello.php

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Re:Configure slave site
Posted by mbjorge - 2009/07/05 19:04

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http://master.domain.com/joomla/multisites/slave1/installation/hello.txt and
http://master.domain.com/joomla/multisites/slave1/installation/hello.php works just fine.

But I still get "No configuration file found and no installation code available. Exiting..." when accessing
http://master.domain.com/joomla/multisites/slave1

I have been checking the file permissions, and as far as I can see I have permission.

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Re:Configure slave site
Posted by edwin2win - 2009/07/05 19:14

For sure this is permission problem.

If you have the hello.txt and hello.php that your "index.php" does not work this mean that there is a difference in terms of permission.
Check the owner, the group, ... of those files.
http://master.domain.com/joomla/multisites/slave1/installation/index.php

As you don't give the real URL, I can not check anything.

You have to compare permission, owner, group between the "hello.php" and the "index.php".

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Re:Configure slave site
Posted by mbjorge - 2009/07/06 08:59

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hello.php has 644 and is owned by root:root
index.php has 644 and is owned by ftpuser:www-data (I changed it to root:root, but did not get access)

The real url is http://vannwebtest.statkart.no/joomla/multisites/slave1

http://vannwebtest.statkart.no/joomla/multisites/slave1/hello.php is a link to http://vannwebtest.statkart.no/joomla/hello.php

http://vannwebtest.statkart.no/joomla/multisites/slave1/installation/index.php has exactly the same permissions has http://vannwebtest.statkart.no/joomla/multisites/slave1/installation/hello.php

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Re:Configure slave site
Posted by edwin2win - 2009/07/06 10:20

At the difference of what you say in your previous post, the "hello.php" and "hell.txt" does not work.

So try to put the 777 on the hello.txt and hello.php to check that you have the correct path.

After that, check the owner.
If you have the owner "root:root", perhaps that your apaches ??? has not the appropriate privilege.
This is the reverse that you have to do.
You should give to the hello.txt and hello.php the same user than the apaches (perhpas your ftpuser:www-data but I have a doubt). It seems that you have here the ower of the FTP user that you have used for the transfer of the files.

If you put root, in fact you protect the file against it access.
A normal user like apache can not access a root file.
This explain your permission problem.

So start to make the hello files working in aim to discover the permission, owner and group that you have to use.

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Re:Configure slave site
Posted by mbjorge - 2009/07/06 10:43

I'm sorry you cannot reach server, its just for internal use.

I can tell for sure that "hello.txt" and "hello.php" is working. They have the same permissions as the "index.php".
I have tried giving "index.php" 777, but it's still the same.

This is really confusing:S

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Re:Configure slave site
Posted by edwin2win - 2009/07/06 17:56

Sorry but here, when I use all the URL that you have provided none of them are working.
The hello world is NOT working.

The problem is that the domain http://vannwebtest.statkart.no/ does not exists.
So I can not see anything.

For sure, there is a different between the hello.php and index.php but I can not tell you which one.
Contact the administrator of this server to help you in identifying the problem of permissions.

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Re:Configure slave site
Posted by mbjorge - 2009/07/06 19:22

I'm sorry that I asked you to try the URL, because it can't be reached from outside our firewall.

"hello.php" has the permission 644 and is owned by ftpuser:www-data
"index.php" has the permission 644 and is owned by ftpuser:www-data

apache is running as ftpuser:www-data

There is no difference between the permissions of "hello.php" and "index.php", so could the problems be somwhere else?

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Re:Configure slave site
Posted by edwin2win - 2009/07/06 19:26

Try to put chmod 777 to check the permission.
I don't know if you have a rule somewhere else to forbid the access to the index.php.
try rename hello.php into index.php to try identify if there is another rule that forbid the access to index.php.

Contact the administrator of your server to assist you in the permission issue.

There is for sure a difference but you don't see it and it is very difficult for me to guide you without seeing anything.

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Re:Configure slave site
Posted by mbjorge - 2009/07/06 19:41

I renamed "hello.php" to "index.php", and it works fine.

Could the problem be the content of "index.php"? Could there be any configuration files missing?

The administrator of this server is not available for the time beeing, but I am familiar with permissions in linux.

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Re:Configure slave site
Posted by edwin2win - 2009/07/06 21:47

This just demonstrate the permission problem.

Edit the original index.php text and copy it into the "hello.php" renamed into index.php file.
You will have the permission of the hello.php instead of the one of the index.php file.

You have also to check the permission of ALL the files and folders present in the installation directory.

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Re:Configure slave site
Posted by edwin2win - 2009/07/06 21:50

If you are famillar with permission and ownership and group of files and folders you should be able to find the reason yourself.
This is a problem of administration to give permission to execute the installation.

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Re:Configure slave site
Posted by mbjorge - 2009/07/07 10:20

I will show you the file listing.
Can you please tell me what's wrong here? http://www.jms2win.com/images/fbfiles/files/list.txt

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Re:Configure slave site
Posted by edwin2win - 2009/07/07 13:02

I don't know.

In the directory
/var/www/joomla/multisites/slave1/installation

total 32
-rw-r--r-- 1 ftpuser www-data 8597 2009-07-05 18:37 hello.php
-rw-r--r-- 1 ftpuser www-data 11 2009-07-05 18:36 hello.txt
drwxrwxrwx 2 ftpuser www-data 4096 2009-06-26 13:47 includes
-rwxrwxrwx 1 ftpuser www-data 2157 2009-06-26 13:59 index.php
drwxrwxrwx 2 ftpuser www-data 4096 2009-06-26 13:47 installer

You told me that you can execute the hello.php and when you rename it into the index.php, it works.
So try to debug the index.php to try identify the permission reason if you can not execute the index.php
Perhaps that the standard joomla index.php call another files somewhere that have another permission.
I don't know with a full debugging of the standard joomla code.

I told you to rename hello.php into index.php and you replied that it works.
After that I have told you to try copy the PHP code that was present in the original index.php into the "hello.php" (renamed into index.php) to try identify if this is a problem with the code.
You have never replied.
If this is the code, you have to debug the PHP and add traces, comment part to try identify the peace of code that call a files that has the wrong permission.

If you want that I debug and try identify the permission problem on your server, this is possible with billable support.
You can order such support on
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re:Configure slave site

Posted by mbjorge - 2009/07/08 10:17

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Hello again,

I am really getting frustrated with this installation and I really do need and appreciate your help.

I have changed the permissions for all the folders and files to 777 starting from the master site and all sub folders. I still get the "No configuration file found and no installation code available" error.

1. "configuration_multisites.php" file is present in /var/www/joomla/multisites/slave1/ and config.php in the master site /var/www/joomla

2. The installation directory is present in the master website

3. Symbolic Link is allowed but does not work when we test with hello.php on the slave site we get the error "The directory does NOT exists"

4. The slave site is /var/www/joomla/multisites/slave1

5. The installation directory is defined with a Symbolic Link

6. There is no access to the installation directory from the internet

I have attached the configuration and index files from both the master site and the slave site for you to have a look. http://www.jms2win.com/images/fbfiles/files/config_multisites_php.txt

If we have to open up the firewall for you to access our server, we will need your IP address and which protocol you use and this also means that we will have to communucate outside the forum for security reasons.

I am really looking forward to solving this problem. It seems that there is something else we are not doing. We are new to joomla and we would like to use the multisites rather than many single sites.

Kindly assist.Many thanks.

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=====Index.php on slave1======

http://www.jms2win.com/images/fbfiles/images/slave1.JPG

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Re:Configure slave site
Posted by edwin2win - 2009/07/08 11:46

If you want that I have a look on your server, you can sent me an email.
You can order such support on
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

I use dynamic IP address so I can not give you an IP for your firewall.

The index files are correct.
You say "The directory does NOT exists"

So check this URL and path on your server.
Either the path is wrong or you don't have the permission to access this directory.

For me, the URL is wrong because you write http://vannwebtest
Very strange domain name.

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Re:Configure slave site
Posted by mbjorge - 2009/07/31 11:25

URGENT HELP.

ARE THERE ANY USERS IN NORWAY THAT HAVE HAD PROBLEMS WITH CONFIGURATION OF SLAVE SITES? WOULD YOU KINDLY ALLOW ME TO CALL OR EMAIL YOU?

I AM NOT GETTING MUCH HELP FROM THE MODERATOR, I AM SO FRUSTRATED AND URGENTLY SEEKING FOR HELP.

KINDLY RESPOND PLEASE.

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Re:Configure slave site

Posted by edwin2win - 2009/07/31 13:12

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As I told you in a previous post, if you want that we configure your server, this is possible with billable support.
We are working with dynamic IP address and that I can not give you an IP to configure your firewall.

I have already told you that if you are not able to install the JMS patches then you can try using the STANDARD Joomla FTP Layer as presented in the tutorial step 15.
If you give for exemple the "root" adminstrator login to the FTP layer, this should allow you install JMS.
If you give the root login, this mean that the files will be own by the root and could cause later other problem to access those file.

Concerning the permission you have to contact the administrator of your server.
If you want that we do such administration task for you, this is possible with billable support.
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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