

## Fresh install trouble

Posted by almeidaniel - 2009/12/14 20:57

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I'm able to create a fresh site with jms but when i try to go next step, joomla installation, this occurs... and I'm not able to proceed with installation.

<http://www.jms2win.com/images/fbfiles/images/Screenshot-ada0aae1894d474d3d3e840fc7faf55a.png>

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## Re:Fresh install trouble

Posted by edwin2win - 2009/12/14 21:09

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Problem in which next step.

Give the URL of your website to see the Javascript error that is probably returned and that you do not display.

Perhaps you could use a firefox and try to see the error message that would explain why it does not go to the next step (after the language).

After the language, you should have the pre-install checked.

If you want that we configure your environment, this is also possible with our billable support that you can order at [http://www.jms2win.com/download?page=shop.browse&category\\_id=1](http://www.jms2win.com/download?page=shop.browse&category_id=1)

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## Re:Fresh install trouble

Posted by almeidaniel - 2009/12/14 21:11

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## Re:Fresh install trouble

Posted by almeidaniel - 2009/12/14 21:29

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I would do that but...

More money...

I respect your way of supporting but i only wanted to know if my problem its a common problem...

Everything went fine until the "joomla web installer" step of your tutorial ...

I will give another try and probably study another alternative.

Thank for your time

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## Re:Fresh install trouble

Posted by ztingenieros - 2009/12/15 00:01

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share with us the url, maybe some of us can give you a hand,...

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