can't share the session on subdomain.

Posted by almost - 2010/01/30 17:28

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it seems not sharing the session in subdomain , i need a second login for each template genereted site . the user ara shared in template config.
host: hostgator
joomla : 1.5.14
jms: 1.2 rc5

any idea where to start?

...thank's in advance!

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Re: can't share the session on subdomain.

Posted by edwin2win - 2010/01/30 17:36

First of all, update your JMS because several bugs fix several things including the single sign-in.
See procedure in the FAQ to get the latest version.
http://www.jms2win.com/faq#sec-122

When you go a website that you think it should share the login, then go in the Joomla / Help / System info / PHP Info and check if you have a value in your "session.cookie_domain".
It should contain the "common" domain name with a leading '.' dot.

If you have "no value", this probably mean that you don't have any "common" domain name.

I remember that Single Sign-In only works when using slaves on the same domain.

Example OK:
slave1.domain.com
slave2.domain.com
www.domain.com/slave3
=> session.cookie_domain = ".domain.com"

Example NOT OK (different domain name).
www.slave1.com
www.slave2.com
=> session.cookie_domain = "no value"

If you have a value and it does not works, you also have to check if the apache "suhosin" module is present.
In this case, this extension forbids to share the session between subdomains.

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Re: can't share the session on subdomain.

Posted by almost - 2010/01/30 17:52

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thank's for the fast replly
there in no vale in :

session.cookie_domain no value no value

how can i set it properly ?

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Re: can't share the session on subdomain.

Posted by edwin2win - 2010/01/30 19:06

As I have told you, start to update with JMS 1.2.19 (latest version).
You mentioned that you are still using a Release Candidate RC5

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Re: can't share the session on subdomain.

Posted by almost - 2010/01/31 02:54

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jms updated

try to set the php .ini?

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Re: can't share the session on subdomain.

Posted by almost - 2010/01/31 12:03

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work!
after setting
session.cookie_domain= .mydomain.com
...but ..if i do logout ...only the site where ido it logout..the other still logged .
maybe it is is normal ?
Edwin , realy thank's

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Re: can't share the session on subdomain.

Posted by edwin2win - 2010/01/31 12:07

Why do you say that you try setup the php.ini ?

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Re: can't share the session on subdomain.

Posted by almost - 2010/01/31 12:16

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hi
cause the session_domain was empty.
i've set it -> session.cookie_domain= .mydomain.com
and and it work (i've updated jms as you told)
the only thing that remain is about logout the site perform it separate ....
i don't know if it's normal...

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Re: can't share the session on subdomain.

Posted by almost - 2010/02/01 00:05

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hi Edwin
the login now work, only the logout still be separeted on each site...
do you have any idea about or it's normal ?

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Re: can't share the session on subdomain.

Posted by edwin2win - 2010/02/01 00:56

I don't understand why you set the session.cookie_domain= .mydomain.com into the PHP.ini.

JMS manage it internally when required.
If the sessions was not present, this is because you don't have same domain name.

Concerning the logout, I don't know.

First I would like that you setup the login correctly.
You don't have to put anything in the PHP.ini concerning the session.cookies_domain.
I never told you to do that.

Check also that all the patches are correctly installed.

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Re: can't share the session on subdomain.

Posted by almost - 2010/02/01 15:16

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hi Edwin the patches are all correctly installed.
the domain name is the same (subdomain created in the cpanel)
www.master.com
www.slave1.master.com
the only thing that (maybe)can cause the problem is that the master site is located in a subfolder:
www.master.com/start
this way login work only with "session.cookie_domain" manually setted .
i really dont'know .. you can see that i'm fresh bout programming.

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Re: can't share the session on subdomain.

Posted by edwin2win - 2010/02/01 15:34

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You can NOT hack the session.cookie_domain in the PHP.ini file because the value is compted automatically and depends on the context.
If the domains are identical, you should have this "cookie_domains" setup when you have a look in the "system" / PHP Info.

Otherwise, I don't know.
If you want that we have a look on your server, I have probably told you that we also have billable support that you can order at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re: can't share the session on subdomain.

Posted by almost - 2010/02/01 16:11

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SOLVED!
without hack php.ini!
there was a mystake with the related list of domain name .
i've now set every possible related url and it work perfect:

www.slave1.master.com
slave1.master.com
http://www.slave1master.com

thank's for your great SUPPORT and PATIENCE

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