Problem with child slave

Posted by FH45 - 2010/03/26 15:02

Hi Edwin,

I have created a master and a slave1 which is working fine and are following your video re. usersharing but I can't get the child slave (slave_1a below) to work.

slave_1
Club Koh Samui http://{site_url}/multisites/{site_id} localhost intrafla_slave2 jos_ intrafla_slave2 Confirmed
2
slave_1a
Club IntraFlash http://master.xxxx.com/multisites/slave_1a localhost intrafla_slave2a jos_ intrafla_slave2a Confirmed

It confirm the database in salve_1a but there is no data in the database. I have tried several configuration but all I get is a very long red database error.

I will need to create 10 more child slaves and are now stuck on the first so I hope you wil be able to help me getting back on the right track.

Thanks,
FH45

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Re: Problem with child slave

Posted by edwin2win - 2010/03/26 17:19

Which error do you have.
Probably a "command denied to user".
If this is the case, you have to check the MySQL user privileges.
Search also in this forum. This is documented several times.

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Re:Problem with child slave

Posted by FH45 - 2010/03/27 08:42

Hi Edwin,

Thank you for your reply.

The errrors was:

The big one which other have mention here at your forum. I got that fixed by changing some of the

configuration but than I got the below error:

Create DB error : Query = , DB Message =

Than I used the root DB password and root as the DB username which gave me the below error:

Database Error: Unable to connect to the database:Could not connect to MySQL

Hereafter I tried the following configuration where I granted all the permissions to the database:
lave_1a
Club IntraFlash http://xxxxxxxxx.com/multisites/slave_1a localhost intrafla_slave2a jos_
intrafla_slave2a Confirmed

It gave me this error: Database Error: Unable to connect to the database:Could not connect to MySQL

One of my friends who is more into databases then I am looked into the set-up and are telling me that and found one major problem - all the symbolic link directories are not created. All files that were supposed to be copied to the directory was not copied also.

I am not sure how I am getting from here -it a very interesting portal project which hopefully will be interesting for you too when we start the front-end web sites as well.

We have a dedicated hostgator server so it must be possible to get this project going using JMS.

As said before the master and slave1 is working.

FH45
:unsure:

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Re:Problem with child slave

Posted by edwin2win - 2010/03/27 13:09

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Which version of Jms are you using ?
If this is the latest, check the following points.

If you database is located on a "localhost" and that you local IP address is not a 127.0.0.1 but something like 192.168.1.xxx the perhaps you have to force the MySQL host in the "multisites.cfg.php" file.

You can check MySQL user privilieges when you go in the "PHPMyAdmin" privileges. You probably have to go in WHM and its PHPMyAdmin to have the "privilieges" menu available.
Check that the MySQL user that is probably dynamically created has the expected permission on the MySQL server.

The dynamic DB creation and MySQL user creation performed by JMS require to provide all the privileges and perhaps add the "host" location.

If you create the DB manually outside, this would avoid you such difficilulties.

Concerning the Symbolic Link, the first element that must be checked is the tool you are using to see

them. Some tools does not display them.
If you are using a SSH terminal, you can be sure.

Second elements is to check that the Symbolic Link functinoality is available.
See the hello world program explained in tutorial video 7 and also the JMS Settings menu.

If they are allowed, you also have to check that you have deployed the slave site into a specific directory.

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Re:Problem with child slave

Posted by FH45 - 2010/03/27 15:10

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Hi Edwin,

We are using version Version 1.2.25 (Latest available: 1.2.25)
Patches definition Version 1.2.31 (Latest available: 1.2.31)

The database is located at localhost and the IP address is not 127.0.0.0 -we use a dedicated server with a unique IO address for all our main domains.

We are using SSH terminal.

The slave are in in a specific directory.

The user have all the MYSQL privilieges" menu available.

I have tried to create the data base manually and from JMS but none of those ways solve the problem.

So I still wunder what is our problem?

FH45

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Re:Problem with child slave

Posted by judyksp - 2010/03/27 16:00

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Hi Edwin

Further to Finn's reply above, I have also tested the Symbolic Link functionality with the hello.php. The results are that Symbolic Link funtionality is present.

I have also tried to create the Symbolic Link manually and there is no problem with that either.

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Re:Problem with child slave

Posted by FH45 - 2010/03/27 16:24

Hi Edwin

The database is located at localhost and the IP address is not 127.0.0.0 -we use a dedicated server with a unique IO address for all our main domains.

sorry for the spelling mistake IO should of course be IP

Cheers,
FH45

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Re:Problem with child slave

Posted by FH45 - 2010/03/28 10:38

Hi Edwin,

I have again tried many different things the last one was that I uninstalled JMS and deleted all directories related to JMS which not was delted during uninstall.

Hereafter I installed JMS again whent to the entire configuration again and the same happen -here is the full error:

Error(1) query . DB Error: CREATE VIEW command denied to user 'xxxx_xxxxx'@'localhost' for table 'jos_users' SQL=CREATE OR REPLACE VIEW jos_users AS SELECT * FROM `xxxx_xxxx`.`jos_users`

Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user 'xxxxx_xxxxxx'@'localhost' for table 'jos_users' SQL=CREATE OR REPLACE VIEW jos_users AS SELECT * FROM `xxxxx_xxxx`.`jos_users`
Error(1) query . DB Error: CREATE VIEW command denied to user 'xxxxx_xxxxxx'@'localhost' for table 'jos_session' SQL=CREATE OR REPLACE VIEW jos_session AS SELECT * FROM `xxxxxx_xxxxx`.`jos_session`
Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user 'xxxxxx_xxxxxx'@'localhost' for table 'jos_session' SQL=CREATE OR REPLACE VIEW jos_session AS SELECT * FROM `xxxxxx_xxxxxx`.`jos_session`
Error(1) query . DB Error: CREATE VIEW command denied to user 'xxxxxx_xxxxx@'localhost' for table 'jos_core_acl_aro' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro`
Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro`
Error(1) query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_groups' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_groups AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_groups`

Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_groups' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_groups AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_groups`
Error(1) query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_map' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_map AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_map`
Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_map' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_map AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_map`
Error(1) query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_sections' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_sections AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_sections`
Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_aro_sections' SQL=CREATE OR REPLACE VIEW jos_core_acl_aro_sections AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_aro_sections`
Error(1) query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_groups_aro_map' SQL=CREATE OR REPLACE VIEW jos_core_acl_groups_aro_map AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_groups_aro_map`
Create User error : Query = , DB Message =
Error retrying query . DB Error: CREATE VIEW command denied to user ‘xxxxx_xxxxx’@’xxxxxxx’for table 'jos_core_acl_groups_aro_map' SQL=CREATE OR REPLACE VIEW jos_core_acl_groups_aro_map AS SELECT * FROM `xxxxx_xxxxx`.`jos_core_acl_groups_aro_map`

I can see that your video regarding shared users not is based on ver Version 1.2.25 Our ver is (Latest available: 1.2.25) Patches definition Version 1.2.31 (Latest available: 1.2.31) as the video have different parameters in Folder and Files -installation is in our ver dirlinks: copy folder to subfolder Links - I am not sure if this is correct but it is the default.

I am sorry to say but it dosen't seems to that we will get it to work. If you based on the above have some suggestions then please let us know.

FH45

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Re:Problem with child slave
Posted by edwin2win - 2010/03/28 11:31

The error is "command denied "
You will find plenty of reply in the forum concerning this error message.
The reason is that you don't have a MySQL user that has the privileges to share the MySQL table. You must have the privileges to CREATE VIEWS and SHOW VIEWS.

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Re:Problem with child slave
Posted by FH45 - 2010/03/29 17:03

Hello again,

We have now had Hostgator to support us in getting it to work and have now all the right MYSQL priviliges -but it is still not working even on our dedicated server.

Now we are getting this error; MakeDB - DB Connection fail.WARNNOTCONNECTDB

From reading this post http://www.jms2win.com/forum/24-joomla-multi-sites-configuration/2096-db-connection-error-when-creating-with-template?limit=6&start=6 in your forum I can see that other have the same problem even after they have had there Host provider to support them with the MYSQL privilliges.

I have from your early development of JMS had high expectation to JMS but I think there is something wrong and I wish someone at this forum would tell us what the problem is e.g. down grade or anything which would help. We are running out of time with our portal project and need to move on getting it going. So I am sorry to say that if we don't get it to work like other in this forum who have given up we will properly need to do the same.

FH45

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Re:Problem with child slave

Posted by edwin2win - 2010/03/29 23:48

If you have found in the forum that somebody else called the Hostgator support and that they did not correctly changed the permission.

Are you using the latest JMS version ?
The post you make reference in the forum is related to a problem when creating a slave site from the front-end for which the "multisites.cfg.php" file was not read.
This is fixed for the JMS 1.2.20.

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Re:Problem with child slave

Posted by FH45 - 2010/04/02 00:30

Hello Edwin,

I would like to inform you that we got it to work and that it was Hostgator who haven't done the privileges correct. First time we have any issue with Hostgator normally they are just on everything we ask them to do 100%. Hostgator is far the best Hosting and ISP we ever have used.

I apologise -you was right about the privileges.

We are now moving ahead with our portal project based on JMS and I am looking forward to be working

with you and the JMS extensions.

I saw you have a new upgrade for JMS but I diden't receive your email with the update link.

FH45

P.S. if any one at this Forum need to know about how the privileges should be configured to make sure it work with JMS please let me know and I will explain it ste by step.

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Re:Problem with child slave
Posted by edwin2win - 2010/04/02 09:31

You are welcome to add a post that give your experience on the step by step procedure that could help everybody.

I already tried to give it but that does not seems clear to everybody.
So you input is very welcome.

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Re:Problem with child slave
Posted by FH45 - 2010/04/02 10:08

Hi Edwin,

I understand that you diden't see the below in my lates post.

I saw you have a new upgrade for JMS but I diden't receive your email with the update link.

We are using JMS 1.2.5 right now and I saw you have released 1.2.6 Please send the update to me.

Best regards,
FH45

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Re:Problem with child slave
Posted by edwin2win - 2010/04/02 22:24

To get the latest version JMS 1.2.26, see the faq http://www.jms2win.com/faq#sec-122
that give the procedure and also a video how to proceed.

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Re:Problem with child slave
Posted by FH45 - 2010/04/03 03:19

Hi Edwin,

Thank you for your reply.

Regarding the version 1.2.6 I can't download it with the download ID I have. It is comming up with a error message in red just saying error.

Last time we downloaded you sent to us by email the download ID. Please send it for 1.2.6 as well.

FH45

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Re:Problem with child slave
Posted by edwin2win - 2010/04/03 11:48

The procedure to get the latest version is explained in the FAQ and there is also a video.
You also have a link in JMS application that you just have to click.
See the check patches or the about us menu where you should have the link.

http://www.jms2win.com/faq#sec-122

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Re:Problem with child slave
Posted by jakeknight - 2011/05/03 00:33

Hi, FH45,

I too am having the same error message. I am not on Hostgator, but I believe the issue might be related as I am with Rackspace. Could you provide some insight to your resolution?

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Re:Problem with child slave
Posted by edwin2win - 2011/05/03 16:45

Which is your problem.
If you problem is to know how to get the latest version, see the FAQ that also contain a video and a PDF on how to get the latest version.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

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