

Error writing configuration file

Posted by FH45 - 2010/04/10 05:38

Hi Edwin,

First of all I have replied your email but it bounced back so I have sent it through your contact pages.

Secondly, I have a problem on a Child Slave I am getting this message: Error writing configuration file

I have all the right permissions in the database for the user. I have tried to un-install the patches and install them again but the problem is still there. I can't see where it is going wrong.

All installations incl. PHP is latest version

I will today start to clone the site into 10 new child sites so I would like to know what the problem is.

Best regards,
FH45

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Re: Error writing configuration file

Posted by edwin2win - 2010/04/10 10:00

If you have a problem on writting a file, you have to check the permission on the files and folder. The permission are not the one that you specify in the DB. This is the permission is the "unix or windows" permission.

Perhaps you can try modifying the permission for the "...multisites/xxx" directory. This can be modified in the "multisites.cfg.php" files as documented in page 14 of the user manual. Change the chmod from 0755 to 0777.

Concerning the email that is returned, perhaps you are using a smtp sender using "dynamic ip" address. Our hosting provider only accept official sender using static IP address that can be identified. So as you sa, you can use our contact form to send us a message or post a message here in the forum.

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