registration problem

Posted by dabo - 2010/07/23 14:25

Hi

I installed the multisite component on a new website then clicked register and after filling in my username and password I clicked to submit the information.

The page changed to the first page of the website I am working on and will not allow me access to the back end. When I enter the URL complete with /administrator at the end, the address defaults to /index.php and only shows the front page. I cannot get the login page to appear.

Has anybody any clues as to how to proceed?

Dave

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Re: registration problem

Posted by dabo - 2010/07/23 15:13

Hi

Further to the above: Using my FTP client I uninstalled the Installation directory that the component installs. I was able access the back end.

I removed the component and stated again, everything was fine until I tried to install the patches - I was taken to the front page of the site again and again no access to the back end. Once I had uninstalled the Installation directory again I was able to login through the back end.

Have I missed something - all I did was to upload the component and follow instruction.

Dave

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Re: registration problem

Posted by edwin2win - 2010/07/23 15:58

Can you describe if the patches are installed (except the installation directory one) when you have removed the installation directory to login.

Which version of Joomla are you using ?
Which version of JMS are you using ? If Joomla >= 1.5.16 it is recommended to use a JMS >= 1.2.27

See release not

http://www.jms2win.com/faq/change-history-v12x/207-joomla-multisite-version-1227-compatibilty-joomla-1516-php-53

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Re: registration problem

Posted by dabo - 2010/07/29 17:29

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Thanks for your reply.

I have had to wait for the hosting people to sort out permissions. My client insisted on using an IT company who, it turns out, have no history of installing a CMS of any sort.

I have installed the Multisites component on sites in the past and never had any problems but I feel that I may need to ask for advice with this one.

Once again thank you for your response and I apologize for not getting back sooner.

Dave

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