Cannot install an extension on the slave site

Posted by snowflake03 - 2010/07/26 19:47

Dear Guys

I had installed Joomla with multi site on IIS6.0 and I can access both front-end and back-end of our website externally. Joomla functions are working fine except that I'm unable to add the extensions. When i try to add the extension I am getting the error message "This extension is not found in the master site" even though this extension is already installed on the master site.

Any advice would be much appreciated. Thanks

Regards,
Jomel

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Re: Cannot install an extension on the slave site

Posted by edwin2win - 2010/07/26 20:02

If you are sure that the extension is already installed on the master website, this is perhaps an extension from "NoNumber" that use an experimental installation processing.
You will find serveral reply of this case in the forum.

Try to have a look in the JMS Tools menu to install it using this tool.
It the extension is not defined in our JMS Multisites Tool then send us the extension in attachement of an email. We will review it. Our email is in the "contact us"
http://www.jms2win.com/contact

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