Missing content in replicated site ?

Posted by bo@e10.se - 2010/11/04 21:35

Hi Edwin,

I have replicated a site into a new location and new DB

When I go to the site it looks funny, missing icons, pictures and, as it seems, missing CSS. Community Builder is for example missing all CSS when entering "update profile" in front end.

Also: I can not log in to the backend I get:
403 Forbidden
Access to this resource on the server is denied!

I can log in to the backend if I replicate the site with Folder or File - administrator set to "copy" instead of SL, Why is that?

When I then log into the backend it looks funny too, same as above ????

//BOsse

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Re: Missing content in replicated site ?

Posted by edwin2win - 2010/11/05 00:23

Verify that the templates directory is present and that the templates are present inside the directory.

If the CSS is not displayed, this is the symptom that you don't have the template present in your disk of that you have deployed it into another directory that also result that the browser doesnt not find the template CSS.

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Re: Missing content in replicated site ?

Posted by bo@e10.se - 2010/11/05 12:38

Hi Edwin,

Yes, the template directory is present and the templates are there.

The site looks OK but for certain components or modules, like Community Builder.
The General template for the site seems to be OK, but when another CSS is needed like for Community Builder it looks like the CB specific CSS is missing and also images and Icons.

//Bosse

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Re: Missing content in replicated site ?
Posted by edwin2win - 2010/11/05 14:08

So use a browser that can help you debug the webpage and check which path are wrong.

For example use Firefox and Firebug to verify the path to your CSS and discover which directories are missing in your website definition.

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Re: Missing content in replicated site ?
Posted by bo@e10.se - 2010/11/08 08:57

Hi Edwin,

I will do that, but how can the path be wrong when the site from which I
replicated it from is OK ? There is a symbolic link which should point to the same code,
isn't that right ?

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Re: Missing content in replicated site ?
Posted by edwin2win - 2010/11/08 10:07

Perhaps the path are correct but you don't have the permission to access the file.
Perhaps also your server does not follow the symbolic links.

So first verify the patch of the CSS that are missing and verify manually that they are effectvielly in the place expected.

Perhaps also that you are trying to access a template directory that is not present and not replicated.

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Re: Missing content in replicated site ?
Posted by bo@e10.se - 2010/11/15 21:42

Hi Edwin,

Yes, it seems like I'm not allowed to follow the Symbolic Link, no permission:

example:
GET joomla.javascript.js
http://www.e10demo.se/test/includes/js/joomla.javascript.js

403 Forbidden

What to do about it ?

BR
Bosse

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Re: Missing content in replicated site ?

Posted by edwin2win - 2010/11/16 14:42

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Check that your server has the "Options +FollowSymLinks" enabled.

Perhaps you should contact the support of your hosting provider to verify with him the setting of your server.

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