Can't create slave sites

Posted by weblogy - 2010/11/19 14:06

Hello,

When trying to configure and create the slave sites I receive an error saying :

"Le répertoire de déploiement /subdomains//httpdocs] n´existe pas."

Translation : "The deployment directory /subdomains//httpdocs] does not exist"

I thought that the problem is related to permissions, so I have checked the permissions of the subdomains folder and its 755 , I have tried to change it to 777 but no success I receive instead this message error : "Réponse : 550 CHMOD 777 subdomains: Operation not permitted."

Is this really related to permissions ? How can I solve the problem?
PS: I am using Plesk.

Thank you

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Re: Can't create slave sites

Posted by edwin2win - 2010/11/19 19:48

I also speak french.

First you have to check that the deploy directory path is correct and that you have permission on it.

If you are using Plesk as I suppose, you have to change the permission of the directory as explained in the Plesk - help - appendix II.
They explain how to manage the vhost.conf.
Probably you have an open_basedir path that is specified in your master and in your slave subdomain that does not give the permission to access the other directory.

If my assumption is correct, you have to modify the open_basedir to provide path that is valid for both domain or subdomains.

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Re: Can't create slave sites

Posted by weblogy - 2010/11/22 12:41

Well, I really dont know how to manage this, I have tried though,

Can I request a billable support so that you intervene and solve this problem ??

Thank you

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Re: Can't create slave sites

Posted by edwin2win - 2010/11/22 17:29

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YES of course.
The billable support can be order at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re: Can't create slave sites

Posted by weblogy - 2010/11/22 18:00

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Okay, just give me a little time to organize everything and send you a complete description. Thank you

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