Missing Entries in config_multisites.php

Posted by canadareic - 2011/01/20 23:28

Hello Edwin

I have created websites based on our conversation group etc.

and looks like I follow all steps

1)configuring subdomains in cpanel
2) using proper templates
3) vip.domain.com is created without any problems in the multisite component

I have compared all files with done by you and only difference is that there are no any records of newly created websites in

config_multisites.php

I have reinstalled component

looked into the ownership of the files

chmoded to 755 and 777 and tested both way

This file I assume is responsible to redirecting to proper website.

all newly created admin site goes to master.

what can be wrong?

Your suggestion is appreciated

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Re:Missing Entries in config_multisites.php

Posted by canadareic - 2011/01/21 08:00

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follow up.

looks like I have manually delete file and recreate from websites menu.

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Re:Missing Entries in config_multisites.php

Posted by edwin2win - 2011/01/21 17:00

First you should not modify the config_multisites.php manually and there are plenty of such files on the disk to save the JMS Multisites info.

This file is update each time you update something in the "manage site".
There is also a "master" one that is only updated when you successfully save a slave site.

So if you saved correctly a slave site, the files should be updated.
If you suspect it is not updated, this is probably because you don't read the correct file.

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Re:Missing Entries in config_multisites.php

Posted by canadareic - 2011/01/23 09:23

Edwin

I did not want to modify any files , your component should do it. I spent a quite long time trying to create new websites and only this worked. I don't know if this is issue with php.ini or other restrictions but when I did echo > config_multisites.php file was replaced. I think this is strange

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Re:Missing Entries in config_multisites.php

Posted by canadareic - 2011/01/24 20:08

Going back to square one.

How can I troubleshoot administrative access to slave websites?

Every time when I create slave like just 2 minutes ago

alberta.canadareic.com is created correctly by using template

but while accessing http://alberta.canadareic.com/administrator I'm facing master admin not alberta (I verified Im getting into master admin)

what could be wrong in configuration?

Thank you very much Edwin

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Re:Missing Entries in config_multisites.php

Posted by canadareic - 2011/01/25 22:45

Just to follow up.

In order to troubleshoot why all new slave websites administrator goes to master only
and not knowing the process of creating new slave websites I took the time and monitored all changed on the server and compared with before and after.

Ended up that

config_multisites.php is not changing and not calling new slave website.

In conclusion looks like this file is not recreated during process of creating new slave website.

1)The question is what could be a cause of it (if this is the main issue)?

I have access to root so configuring php or rights is not the issue (if this is a problem)

2) I upgraded to the newest component and patch

You suggestion will be appreciated because soon we will launch billable solution and we can't spend countless hours trying to find out what is wrong.

We have managed to achieve the goal by deleting config_multisites.php and countless recreation of the same slave website. Creating new website takes sometimes 1-2 hour and many testing if is working.

Please suggest what can be wrong

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Re:Missing Entries in config_multisites.php

Posted by d8tabyte - 2011/01/26 14:21

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I think I may be experiencing the same - when I create a new slave site replicated from master, the admin login brings me into master admin - not slave. When I create a slave based on another slave, no matter if I assign a user or not, I am still unable to access the administration section - it simply wont log in.

When creating a slave off of master (replicmaster) I am seeing this:

* Unable to create the symbolic link -> .
* Unable to create the symbolic link -> .

Edit:
Logging out and clearing cache then logging into slave site allowed access to admin panel

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Re:Missing Entries in config_multisites.php

Posted by edwin2win - 2011/01/26 20:11

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When you have an error during the creating of the slave site, this is normal that you reach the master when you trying login on the slave as the slave site is not successfully created.
This seems to show that you try deploy a slave site in a place where you already have a physical file.
You have to review the setting that you specified and why you already have the file defined physically.
Normally, you should not have a Symbolic Link in the "config_multisites.php" and this files should not be in the list of files to replicate.
You probably trying copy a file that you managed manually.
This files should not be present in the root of you master.

Concerning the "error_log", this is the same.
Normally a "error_log" should be marked as ignored as this is cPanel that generate it when it has an error.
So review the JMS Template rule to "ignore" the "error_log" file.

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