

joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/08 16:48

Let me tell you what I am trying to do.

I made a "main" website in Joomla 1.6 with custom joomla template.

I installed JMS multisite 1.2.46 into this main site.

I want to duplicate this main website to each slave site I create (so same template, same layout, same article, very basic)

I created a mysql database for each slave, so each slave has it's own database.

I want each slave site to look exactly like the main site at install, but not share users or anything else after that (each owner of slave can then customize each slave site and not affect any other site)

Now, I can create each slave site, and it will install and connect to each of their own databases ok. But nothing gets shared. Each slave site looks like fresh joomla install.

I created a site template in JMS. (I attached a picture)

When I try to use this template that I created, I get server 500 errors in joomla admin. I then have to hit the back button in my browser and change it.

I host with godaddy shared windows server.

If I use "Master DB (prefix='-jos')" as the template, I get the following error that shows up in the "ID" column when looking at manage sites list:

Warning: mysql_select_db(): 213 is not a valid MySQL-Link resource in
D:\Hosting678****\htmlmainlibraries\joomladatabasedatabases\mysql.php on line 135

I can still access my site, but it is still blank joomla template site.

Now if I use the "-Fresh Slave Site-" template I get no errors, but it is still just a blank joomla site without my template and settings.

I watched all the tutorial videos. I been looking through the forum. I don't know if there is a bug when using with Joomla 1.6 or is it just something I am doing wrong?

Thank you for any help. http://www.jms2win.com/images/fbfiles/images/ScreenHunter_01_Feb.gif

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Re: joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/08 22:42

I will try reproducing this detailed scenario.

I just noticed that you are runing Joomla 1.6 on a Windows platform.

I also noticed that you set a value in the template folder with {deploy_dir}/templates and that you don't have any {deploy_dir} as you are runing on a Windows platform.

On Windows platform, the symbolic link is not allowed and the "deploy folder" field is not available.

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Re: joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/08 23:45

You have enabled the checkbox "whole site".

Can you uncheck the box and give the info that might be hidden (New DB server, name, user, ..., prefix)

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Re: joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/09 07:51

I have unchecked the "whole site" box and there is no other info filled out. Should this be filled out with the "main" site database info? I also cleared the box with information on template folder ({deploy_dir}/templates). Do I need to specify the directory to the templates?

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/14 16:00

Were you able to look at this scenario? I still need help, I am not able to get it to work.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/14 21:26

Were you able to look at this scenario? I still need help, I am not able to get it to work.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/16 19:24

As I told you, I am not able to reproduce it.

I don't know what is specific in your configuration (or environment) that cause this problem as I am not able to reproduce it.

If you want that I have a look on your environment, this is possible with our billable support that you can order at

http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/17 00:46

edwin2win wrote:

As I told you, I am not able to reproduce it.

This is the first time you have said you weren't able to reproduce my problem. Maybe you didn't mean to say it in the past tense and meant to say "Am I now telling you that I am unable to reproduce it."

Either way, I would assume it would have been simpler for you to answer whether or not I had something configured wrong, but now I have to assume I have nothing configured wrong. If that is the case, then I'm going to also assume there is a bug in the software.

I have spent two days going through the forums and trying to fix this myself even before I posted this and asked for some guidance. And then spent a few more days re-watching the videos over and over and going through the forum and manual again looking for different things to try. There is not a lot of help in the forums, as indicated by me having to wait over a week to find out you can only look at my problem if I pay for support. I bought the software, I learned as much as I could from the information available, I don't seem to be doing anything different than what is shown in the videos, yet I get errors in JMS multisite and my sites do not work as intended. So if there is something else you need to do that is missing from the manual or videos, then why should I have to pay extra for that?

It's a shame really, I wanted to get this working so I could purchase some of the extra plugins for it.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/17 08:48

If you had spent 2 days to search a solution in the forum, you have already read the other thread that describe the same problem.

Sorry if I made a confusion with another thread that describe exactly the same thing.

<http://www.jms2win.com/en/forum/26-bugs-errors-reporting/6263-warning-mysqlliselectdb-functionmysqli>

I have already tried reproducing this problem without success.

Perhaps you could do a video and provide a more detailed scenario.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/17 17:09

edwin2win wrote:

If you had spent 2 days to search a solution in the forum, you have already read the other thread that describe the same problem. Sorry if I made a confusion with another thread that describe exactly the same thing.

I did read the other thread, and I even commented in it. I did however notice that I was running on a windows environment and not linux, and symbolic links are not available to me, so I do believe it is a different environment, which would require a different setup to try and duplicate my error. I didn't see a video where you had created a situation where you were making each slave site with it's own database, and to go even further I don't see it deployed into a windows environment, so when I see symbolic links and I cannot use symbolic links, I just assume I do not have to do anything special.

I have already tried reproducing this problem without success.
Perhaps you could do a video and provide a more detailed scenario.

I don't know how much more detail you need other than a screenshot of the screens that I am working in.

I would like to say this, if you look at my site and my config and find a problem that I did wrong AND can show me in your video or manual where this information is, then I would gladly pay you for your time, because it would totally be my fault.

If you look at my site and find a bug, then I don't expect you will bill me.
If you look at my site and cannot find, or fix the problem, then I don't expect you will bill me.

Is that how you will work?

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/17 18:36

I am developing everything on a Windows XP platform and tested on development environment with success and I also tried on my linux hosting server with success.

I don't think the DB connection is related to the Symbolic Link but to another problem to get the configuration that perhaps joomla does not return correctly.

As I am not able to reproduce it, I can not add traces in the Joomla code to identify the origin of the problem.

There is a specific condition that I have not identified as based on your explanation, I try to reproduce it without success.

I miss something but I don't know what.

In addition, the DB connection processing implemented in Jms Multisites is identical whatever the Joomla version and is stable in Joomla 1.5.

So I suspect something in Joomla 1.6 that does not work as usual.

Are you running your Joomla 1.6 on PHP 5.3 or higher.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/17 19:39

For information, I have been able to produce a MySQLi error on a Linux platform but I don't know yet if this is the same problem.

This show me a new difference between Joomla 1.5 and 1.6 that is perhaps at the origin of the problem. I am continuing the investigation on the Joomla 1.6 DB connection.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/17 21:04

I am running my joomla 1.6 on php 5.2.5. Is that a problem? Joomla seems to run fine on it.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/18 09:30

Normally, Joomla should work on PHP 5.3 or higher.

I think the problem is related to the MySQL user that is used to connect on the DB.

Can you confirm that you are using different DB with different MySQL user or do you use different DB with the same MySQL user and password ?

If you are using cPanel, can you do the test when you are using the same MySQL user for several DBs and see if the problem still present.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/18 10:46

edwin2win wrote:

I think the problem is related to the MySQL user that is used to connect on the DB.

Can you confirm that you are using different DB with different MySQL user or do you use different DB with the same MySQL user and password ?

I use a different user and password for each DB.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/19 14:02

I think that is you disable the "refresh" icon button this will remove the error message.

You can edit the file /administrator/components/com_multisites/multisites.cfg.php and remove the comment on the MULTISITES_REFRESH_DISABLED to have

```
define( 'MULTISITES_REFRESH_DISABLED', true);
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without the "/" in front.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/20 00:29

That did get rid of the error messages.

I will work with it a little more now and see if I can get my templates working in my new sites.

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by grahamslam14 - 2011/02/24 18:02

Just wanted to let you know I was able to get my sites working! The cloning of the main site now seems to work good with no errors. Thanks!

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Re:joomla 1.6 - my config wrong or bug in JMS?

Posted by edwin2win - 2011/02/26 08:49

The version 1.2.48 now contain the fix for the "icon refresh" in Joomla 1.6.

Thank you for having report this bug and contributed to improve the compatibility with Joomla 1.6

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