Blank page when log into admin backend

Posted by fleischwolf - 2011/08/01 11:11

Hi everybody,

Joomla: 1.5.23
JMS: 1.2.57
Patches: 1.2.64

I get a blank page when I try to log into the backend. In addition, the servers throws this error:

Call to undefined method stdClass::onAuthenticate() in ../../libraries/joomla/user/authentication.php on line 121

Has anybody an idea what might be the problem and how to solve it? It's pretty lame not to be able to access the admin area ;)

Best
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Re: Blank page when log into admin backend

Posted by edwin2win - 2011/08/01 16:38

I suspect that you have a plugin that is used during the authentication and that has an error.

The line 121 call a plugin that does not has this authenticate fucntion.

To know the plugin that cause the problem, I suggest that you add a debug trace to display the name of the plugin that cause the error.
If you want that we have a look on your server and add the trace to get more info, this is possible with our billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re:Blank page when log into admin backend

Posted by fleischwolf - 2011/09/08 21:02

I had the same issue some time ago. Problem was that I had an authentication plugin installed in the slave site which I had previously deleted in the master. Solution was to uninstall the plugin in JMS as well.

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