Cannot update template in slave site

Posted by koen.knaepen - 2011/08/21 22:38

I installed a fresh Joomla 1.7.0 site with JMS 1.2.61 and all the patches. No other extensions or templates.
When I create a slave site and try to upload there a template that I created with Artisteer 3 (which works fine on a independent Joomla 1.7.0 site without jms) I see the file being uploaded and then get a white screen and nothing more.
If I try to install extensions on the slave site, this gives the same result.

What do I do wrong?

All relevant files are writable, but the file isn't uploaded.

Regards Koen

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Cannot update template in slave site

Posted by koen.knaepen - 2011/08/23 14:08

Wrong title in previous message :laugh:

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Re: Cannot update template in slave site

Posted by edwin2win - 2011/08/23 17:04

If you have a white screen, perhaps you have a timeout or a fatal error somewhere.
Check your error log file to get more info on the reason.

When you install a template in the master website, this is like when you install on a standalone joomla.
So check the server timeout, upload_max_size, ... and the error log for more info.

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Re: Cannot update template in slave site

Posted by markredmond9 - 2011/08/31 21:36

I am having the same problem. I installed a new copy of Joomla 1.7 to act as the master site. I loaded JMS 1.2.61 on the site. I installed the patches.

I installed a new template from Gavick on the master site. The template installed and is working.

I then created a slave site. (I created the slave site the same way I have done in the past on 1.5 with

JMS). I tried to install the same template on he slave site, and a white screen appears.

I don't think its a server time out, or max upload issue, because I was able to install the template on the master site.

What else should I look for?

Thanks,

Mark

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Re: Cannot update template in slave site

Posted by edwin2win - 2011/09/02 12:50

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First, retry with the latest JMS 1.2.63 version that fix few things for Joomla 1.7.
I don't know if this will fix your problem but this should be better.

Concerning a white screen, this is the symptom of a PHP fatal error somewhere.
So check the "error log" file where you may perhaps find more information on the reason of the white screen.

See FAQ for the procedure on how to get the latest version.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

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Re: Cannot update template in slave site

Posted by markredmond9 - 2011/09/04 13:50

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Hi Edwin,
I installed version 1.2.63

I am not getting a white screen now. The following error shows when I try and install the template:

Warning: Missing argument 2 for JAdapterInstance::__construct(), called in /home/master/public_html/joomla17master/administrator/components/com_multisites/libraries/joomla/installer/installer_multisites.php on line 603 and defined in /home/master/public_html/joomla17master/libraries/joomla/base/adapterinstance.php on line 44

Fatal error: Call to undefined method JInstallerTemplateMultisites::install() in /home/master/public_html/joomla17master/libraries/joomla/installer/installer.php on line 385

Also, the Check Patches Installation screen show the incorrect latest version:
Joomla Multi Sites version: 1.2.63 (Latest available: 1.2.62)
Patches definition version: 1.2.67 (Latest available: 1.2.66)

What should I try next?

Thank You,
Mark

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Re: Cannot update template in slave site
Posted by edwin2win - 2011/09/06 11:42

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Which version of Joomla are you using ?
Joomla 1.7.??????
Last digit.
Is this a release candidate, alpha, beta, ...

I will try reproducing it

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Re: Cannot update template in slave site
Posted by markredmond9 - 2011/09/06 14:00

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Database Version: 5.1.56

Database Collation: utf8_general_ci

PHP Version: 5.3.8

Web Server: Apache/2.2.19 (Unix) mod_ssl/2.2.19 OpenSSL/0.9.8e-fips-rhel5 mod_auth_passthrough/2.1 mod_bwlimited/1.4 FrontPage/5.0.2.2635

WebServer to PHP Interface: cgi-fcgi

Joomla! Version: Joomla! 1.7.0 Stable 19-Jul-2011 14:00 GMT

Joomla! Platform Version: Joomla Platform 11.1 Stable+Modified 01-Jun-2011 06:00 GMT

User Agent: Mozilla/5.0 (Windows NT 6.1; WOW64; rv:6.0.1) Gecko/20100101 Firefox/6.0.1

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Re: Cannot update template in slave site
Posted by markredmond9 - 2011/09/11 15:09

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Edwin,
I updated Mulitsites from 1.2.63 to 1.2.64. I am still not able to install a new template. I get the error below.

Joomla Multi Sites version: 1.2.64 (Latest available: 1.2.64)
Patches definition version: 1.2.68 (Latest available: 1.2.68)

Joomla! Version: Joomla! 1.7.0 Stable 19-Jul-2011 14:00 GMT
Joomla! Platform Version: Joomla Platform 11.1 Stable+Modified 01-Jun-2011 06:00 GMT

Warning: Missing argument 2 for JAdapterInstance::__construct(), called in /home/master/public_html/joomla17master/administrator/components/com_multisites/libraries/joomla/installer/installer_multisites.php on line 603 and defined in /home/master/public_html/joomla17master/libraries/joomla/base/adapterinstance.php on line 44

Fatal error: Call to undefined method JInstallerTemplateMultisites::install() in /home/master/public_html/joomla17master/libraries/joomla/installer/installer.php on line 385

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Re:Cannot update template in slave site

Posted by concepth - 2011/09/13 09:23

Hello,

i've exactly the same error, with the same configuration.

install template on the master site : ok
install template on a slave site : error
install template on a sharing slave site : error

have you got a solution , please...

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Re:Cannot update template in slave site

Posted by edwin2win - 2011/09/13 09:48

The problem is that I am not able to reproduce that.
In my environment, it is working perfectly.

I don't yet identified the context to reproduce it.
I don't know yet why in my case it is working and not in your cases.

Can you give description of the save site definition and JMS template defintiion that you are using.
Do you have a Joomla "/templates" symbolic link ?
DO you have a copy of the "/templates" directory ?
Do you have setup a specific value in the JMS templates concerning the "Templates (themes) folder"

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Re:Cannot update template in slave site
Posted by concepth - 2011/09/13 11:54

Do you have a Joomla "/templates" symbolic link ?
>>>> no

DO you have a copy of the "/templates" directory ?
>>>> yes

Do you have setup a specific value in the JMS templates concerning the "Templates (themes) folder"

>>>> no

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Re:Cannot update template in slave site
Posted by edwin2win - 2011/09/15 17:37

Based on your reply, it seems that you didn't setup the JMS Template rule to isntall a joomla template in a slave site as the at the last question you mentioned that the "template folder" parmeter is empty.

In the previous case of markredmond, the scenario was to allow installing a joomla template in the slave site.
When doing that on Joomla 1.7, we identified a bug that we fixed internally and that will be available in the next release of JMS.

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Re:Cannot update template in slave site
Posted by digits - 2011/10/17 12:28

I have exactly the same problem as the topic starter.

About your questions:

Do you have a Joomla "/templates" symbolic link ?
>> Don't really know what you mean by this. There is a /templates directory in the root of my main joomla installation.

DO you have a copy of the "/templates" directory ?
>> Copy of what to where ? There is a /templates directory in my multisites/domain directory as well.

Do you have setup a specific value in the JMS templates concerning the "Templates (themes) folder"
>> Yes

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Re:Cannot update template in slave site

Posted by edwin2win - 2011/10/18 11:12

Symbolic Link is the equivalent on windows of the short cut or in apple the equivalent of the alias.

So it is important that you can identify if you have a physical directory or a link.

You mentioned that you have a "templates" directory in the slave site "multisites/domain" directory and you also mentioned that you entered something the "themes folder".

Which value did you entered in the "themes folder" ?
Is this {deploy_dir}/templates

Do you have deployed the website in the directory {site_dir}

As you mentioned /multisites/domain, did you created a domain in your server and if yes, do you use cPanel and did you setup an addon domain ?
If addOn domain, did you specifed the document root that correspond to the full path to the multisites/domain directory ?

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Re:Cannot update template in slave site

Posted by digits - 2011/10/19 15:02

The /templates is a real directory, not a shortcut

Themes folder: i tried {site_dir}/templates first, after that I put the whole path in it myself, no change. Now I tried {deploy_dir}/templates : no change, still the same effect.

The website itself is showing the default joomla template. So it looks as if the linking worked ok. It was created in Plesk (we don't have cpanel on our server) as a domain alias.

On the main site, we already installed an other template, and that works ok.

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Re:Cannot update template in slave site

Posted by edwin2win - 2011/10/19 19:13

The parameter is used at the moment that the website is created.
If you change the parameter it will not have any effect as soon as the "/templates" directory or symbolic link is already present.
JMS does not delete an existing directory or symbolic link.
You have to do it manually if you want.

For me, you have a symbolic link and not a physical directory for the templates.

Check also the directories inside the "/templates" directory and use a SSH terminal to verify that you have symbolic link or physical directory.
Some "file manager" or FTP tools does not display the difference between a physcial directory. So the only way to be sure is to use the SSH terminal and the "ls -l" command.

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Re:Cannot update template in slave site
Posted by digits - 2011/10/19 23:48

I don't have SSH access, but my program does show the difference between a symbolic link and a physical directory (i checked it on another place where there was realy a symbolic link, it has a quick launch icon).

Now, I tried to remove my subdomain (which worked without problems), and then I tried to reinstall it again so I could make sure the template directory would be working.

Now, for some reason, after the installation (and manual creation of configuration.php in the slave site directory), I ALWAYS keep getting the installation wizard again. It's driving me crazy. I can just keep installing it, and it will always show me the code for the configuration.php file at the end. When I open the frontend or admin of the website, i get redirected to the installation directory.

Any suggestion ? I tried to reinstall with {site_dir}/templates in the template directory again, as this used to work, but it doesn't anymore :(

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Re:Cannot update template in slave site
Posted by edwin2win - 2011/10/20 09:11

If you don't have SSH, ensure that the FTP tool that you are using is able to display the symbolic link.

If you want to have a specific template then you must have physical directory and not symbolic link.

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Re:Cannot update template in slave site
Posted by digits - 2011/10/20 10:57

Yes I'm sure.
I also checked it via the plesk control panel file manager. It's a physical directory.

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