Cannot log in to front end or backend

Posted by gkvhotel - 2011/08/30 13:04

Hi.

I have moved my test site to the live server.

I Have created test website having the following domain (at my local-host)

Master : tiptop.com
Slave 1 : gkv.tiptop.com
Slave 2 : raj.tiptop.com

But On Live Server

Due to new requirements

I have to change my domains like this.

New Master : tiptoppedia.com

New Slave1 : gkv.tiptopmanager.com

New Slave2 : raj.tiptopamanager.com

Now, when i try to Login from FRONT-END or Back-End
I do not get incorrect login or similar error message, I just get the standard page refreshed. :unsure: I was previously using the SSO (single Sing On) using cookies

Also,I have gone though the forum for similar problems and applied the solution of opening & re-saving slaves but nothing happened.
Still Same Problem Persist. :(

Currently Using Joomla 1.7
Server : MS Server 2003

Please Help

Thanks In Advance

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Re: Cannot log in to front end or backend

Posted by edwin2win - 2011/08/31 16:36

First you have to ensure that you are using the latest JMS version 1.2.62 or higher that fix a problem in the Single Sign-In
Second, verify the "cookie domain" parameter that you should have setup in the Global Configuration of each slave site. When you moved your website from a domain to another domain, you probably have to

fix this value.

When the "cookie domain" is not setup correctly the IIS (or apache) does not accept the session and you can not login.

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Re: Cannot log in to front end or backend

Posted by Gremlin - 2011/09/06 22:24

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Edwin - I just attempted to upgrade my master site from 1.2.61 to 1.2.63. The file appeared to upload to the server - then nothing happened. It was as if the extensions installation screen simply refreshed - no errors - nothing. Now I am unable to login to either the master or the slave sites.

I checked the cookie domain in configuration.php and loaded that file back to the server - still cannot login.

I am blocked from getting into admin - so I cannot check versions or anything else at this point.

Please help..

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Re: Cannot log in to front end or backend

Posted by Gremlin - 2011/09/06 23:34

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Got back in - restored my /admin/components/com_multisites and /components/com_multisites - and also cleared out some php.ini files. I will rebuild slowly to detect where the problem is - if it occurs again.

edit: I just successfully updated to newest version. I believe my problem had to do with php.ini files that were mis-configured - they had upload_max_filesize = 32 (without the trailing "M") ... they now read: upload_max_filesize = 32M and all is well.

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