Register JMS2Win Error

Posted by thomas - 2011/09/28 18:51

Hi

I just purchased JMSWin this morning.

I installed a fresh Joomla 1.7.1 and installed JMS2win.

After install it asks me to register in order to update and remove adds.

When I click the Register Button, it gives me an error.

> An error is occured during the registration.
> Missing registered information. Retry and if the problem continue, contact the support

I image that I would either need to put my account into the install of JMS2Win extension, or put in my domain on the JMS2Win website, but I can not see anywhere to do either of these things. I searched the forum and the user manual but I can not find anywhere that it mentions more than just to click the register button.

I would like to perform the registration so to ensure that my system is as compatible as it can be.
How can I get this to work.

I have attached a screen shot of the error message after I click the register on the about page.

http://www.jms2win.com/images/fbfiles/images/2-20110928.JPG

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Re:Register JMS2Win Error

Posted by timonbos - 2012/01/07 14:15

I've got the same problem? Is there a solution avaiable?

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Re:Register JMS2Win Error

Posted by edwin2win - 2012/01/09 09:49

Send me by email the product ID that is present in the "settings" menu and also you login in jms2win.com

This will help us to investigate the reason.

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Re:Register JMS2Win Error
Posted by oasisfleeting - 2012/05/07 22:56

I'm having the same registration issues after switching servers.
What email do I send the product id to?

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Re:Register JMS2Win Error
Posted by oasisfleeting - 2012/05/08 18:32

Unfortunately, I'll have to hack around the registration function until I can get this product registered. I really want to register this product.

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Re:Register JMS2Win Error
Posted by edwin2win - 2012/05/08 19:46

Send me by email the product ID that you can find the "settings" menu.

My email address is in the "contact us"
http://www.jms2win.com/en/contact-us

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Re:Register JMS2Win Error
Posted by oasisfleeting - 2012/05/11 15:30

When I clicked the register button today it registered fine. Thank you for your assistance.

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