Multiple Instances of K2 Component

Posted by buddyq - 2011/11/02 18:57

Hi Edwin,

Please help asap. I have

Master_Site
|
|Site A
|
|Site B (Has 2 instances of K2)
|
|Site B1, b2, etc.... (These have multiple instances, one site has 4 instances)
-
|
|Site C

Here is a screenshot:

In the master site I updated the component by uploading it and upgrading the component. There is only one instance that is correct in the master site.

Now I went to tools and selected the master site then clicked on the component and see COM_K2. I clicked propogate to children and clicked 'overwrite' checkbox. I have a lot of sites and it looks to freeze for awhile, then it unfroze and then showed me that it had green checks on about the first 10 sites and failed on the next and quit. I tried it again, and it did all of them. However, now in the backend of all the subsites of SITE B, there are multiple instances of the K2 Component.

Can you please help? Also, when I did this, it overwrote my K2 items in the SITE B which is the master for sub-sites SITE B#, etc.

Buddy

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Re: Multiple Instances of K2 Component

Posted by edwin2win - 2011/11/02 21:09

The fact that you have several instance of the "K2" in the menu let suppose that several entries were written in the website.
If you can not uninstall the extension and re-install it because you will lose the data, the only solution is to cleanup the "mnu" records manually in the DB.

Concerning the overwrite, you say in your post that you have selected the "overwrite". So this is normal that the content is replaced.

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Re: Multiple Instances of K2 Component
Posted by buddyq - 2011/11/03 04:08

Ah! I thought overwrite would overwrite just files so the component would update?

So to update a component, I only have to propogate to children? Not overwrite?

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Re: Multiple Instances of K2 Component
Posted by edwin2win - 2011/11/03 15:29

Exact

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Re: Multiple Instances of K2 Component
Posted by buddyq - 2011/11/04 02:10

Could you tell me where I would find the "mnu" records in the db?

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Re: Multiple Instances of K2 Component
Posted by edwin2win - 2011/11/04 09:55

In PHPMyAdmin, you will find a table #__menu where #__ is the table prefix.
Inside this table, you will find all the menu entries.

Make a backup first and once you have a backup, try removing all the menu entries corresponding to K2 except the one that is active and that correspond to the extension ID that is installed.

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Re: Multiple Instances of K2 Component
Posted by buddyq - 2011/12/14 19:03

Hi Edwin,

Okay so K2 has added a few records inside #__components that I see in the master site.
I do not see these records inside the child sites.

They have also rearranged they media folder in: /root/media/k2

So every site is missing the new folders inside /media/k2 from the master site.

I selected "propogate" to children so why isn't it adding the records from jos_components that it added in the master site?

What is happening, when my client goes to edit a k2 item on their site, it crashes the #__k2_items table. I have to manually go to phpMyAdmin and 'Repair Table' which will then fix the problem. This is happening on EVERY site! So I'm trying to get to the bottom of it and make sure all the tables are there and files are available.

How can I fix this?

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Re: Multiple Instances of K2 Component
Posted by buddyq - 2011/12/14 19:23

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Regarding the media folder, i know I can open and resave or change to symbolic link so that any subsequent changes or updates would be reflected in the sites. I can do that. But still the question remain... what about the extra db records K2 is putting in #__components?

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Re: Multiple Instances of K2 Component
Posted by buddyq - 2011/12/14 23:09

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UPDATE:::::

I've been working on this all day and trying to track down the issue. I checked out the K2 component package and it has many folders and files. One of which is install.k2.php.

I looked inside this file and it ALTERs and makes changes and additions to the database and inserts some records.

But it seems this file does not get run when propogating to children sites. I reinstalled on Master and then went to JMS > Tools > Selected my master > K2 (propogate to children).

Thinking that it would take the component install files and run those on all subsequent sites. But it's not. So how is JMS supposed to handle this?

What are my options??

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Re: Multiple Instances of K2 Component
Posted by edwin2win - 2011/12/15 11:30

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Sorry, but you completly lost me now.
You started with a problem of duplicate entry in the menu and now you speak about #__components and media folder.

I don't see the relationship with the initial question that concern the duplicate K2 menu in the back-end.

I think that the better way to analyze that with you is that you order my billable support to see directly the issue on your environment.
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re: Multiple Instances of K2 Component

Posted by buddyq - 2011/12/15 16:55

It's a simple question and I laid it out pretty simply. This is not about seeing the multiple K2 components now... but this is related because it deals with updating the k2 component across sites.

I explained in detail what is going on. Your billable support I have paid for twice only to have you be extremely rude to me and NOT LET ME TALK. I tried to explain and you shushed me and told me not to talk until "I am done with my investigation". In which it took you 30 mins of my time for you to find out exactly what I was telling you anyway.

You have a very strong accent and it's hard to understand you, and you wasted a lot of my time when I bought your "billable" time. Which I've already paid you $300 USD. For everything. I think you could help your paying customers.

This is a simple issue to explain. I dont know how to say it bvetter except to explain it AGAIN!

:angry:

I'll be happy to explain this in the Extension Joomla Review too for this component if you'd like.

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Re: Multiple Instances of K2 Component

Posted by edwin2win - 2011/12/16 17:18

The problem that you encounter is a problem in Joomla itself.

I tried to explain you the description of Joomla and how they save their information in the DB.
The solution is to cleanup the record manually in the DB to remove the duplicate entrie.

Something that you can try is to uninstall K2 to see if it remain only one entry.
Perhaps this will help you identifying the "zombie" records present in Joomla and that cause you the issue.

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Re: Multiple Instances of K2 Component

Posted by buddyq - 2011/12/16 18:25

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It's like you don't read what I write! I'm not talking about the Zombie records right now. I can take care of those, but I'm talking about the upgrade to the component which runs a php file that alters the database and adds records for its new dropdown menu in the admin section. So it's adding those additions into the #__components table. However, these changes don't get passed to children sites.

Is there a way to propogate and overwrite to only one site at a time? It would be nice to run tests before doing a mass change like that. I have test subsites but I need to be able to overwrite only that one to see how it goes before I screw all 150+ sites and my clients are mad. Is this something you can add? I don't see how to do it from the 'tools' menu.

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