

Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/09/30 14:18

MultiSites should be compatible with Zoo?

Thanks

## Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/01 11:27

So check your "error log" to get more info on the Fatal Error.

In general this give you the source and line where there is a fatal error.

## Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/10/04 16:44

Hi,

This is what I found in error log

/home/autoviih/public\_html/administrator/components/com\_zoo/framework/classes/app.php on line 138  
PHP Fatal error: Class 'systemHelper' not found in  
/home/autoviih/public\_html/administrator/components/com\_zoo/framework/classes/app.php on line 138  
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## **Re: Zoo 2.4.16 Inluding all Apps and Tools**

Posted by edwin2win - 2011/10/05 17:21

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So edit the file at this location and read it to discover what mean the line 138 and which class does not exists.

If you want that we have a look in this source, please send us the zoo extension in the attachment of an email.

See the "contact us" for the email address.

<http://www.jms2win.com/en/contact>

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## **Re: Zoo 2.4.16 Inluding all Apps and Tools**

Posted by jari646 - 2011/10/06 19:46

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Hi,

I have contacted Zoo support and they have looked the problem in my website. After they look it, the response was this:

well, there is a problem that is not easy to fix. ZOO actually makes sure that you don't get out of your Joomla root dir. I am uncertain as to how the Multisite extension works exactly, but I guess it is setting the Joomla root directory and thereby confuses the ZOO. But it seems other components like com\_explorer are having trouble there too.

Have you tried to install ZOO on the slave site again?

Is there way to solve this, or do I just have to forget this? What is your opinion?

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## Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by Redes Asociadas - 2011/10/15 03:33

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I have the same problem. Until this issue is resolved I can not access my sites administration slaves because I get a blank page with this error ".../ components / com\_zoo / framework / classes / app.php on line 138 ". Please give us a solution soon. The Zoo component is as important as Win2Win for our work. We can not go on with this problem without sacrificing one of the two components. Please.

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## Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/18 11:07

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The JPATH\_ROOT directory is correct but if an extension is using the PHP dirname( \_\_FILE\_\_ ) to recompute and simulate the JPATH\_ROOT then they may have problems when a file is located in a Symbolic Link directory. In this case, the system return the physical path and not the symbolic link path.

If Zoo use all the time the JPATH\_ROOT, this should not be a problem and it is garantee that you are located in the Joomla root direction either from a symbolic link path or a physical path depending the apache document root directory.

Here Zoo, didn't give any detailed information on the source and line of code that would have a problem in Zoo.

If you can get more info on the peace of code in Zoo that cause the problem, please post the info.

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