

## Zoo 2.4.16 Including all Apps and Tools

Posted by jari646 - 2011/09/30 14:18

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MultiSites should be compatible with Zoo?

When I install Zoo 2.4.16 Including all Apps and Tools, I get blank pages in all my slave sites. Why is that?

Thanks

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## Re: Zoo 2.4.16 Including all Apps and Tools

Posted by edwin2win - 2011/10/01 11:27

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Blank page is the symptom of a PHP Fatal Error somewhere.  
So check your "error log" to get more info on the Fatal Error.  
In general this give you the source and line where there is a fatal error.

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## Re: Zoo 2.4.16 Including all Apps and Tools

Posted by jari646 - 2011/10/04 16:44

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Hi,

This is what I found in error log

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PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
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**Re: Zoo 2.4.16 Including all Apps and Tools**

Posted by Redes Asociadas - 2011/10/15 03:33

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I have the same problem. Until this issue is resolved I can not access my sites administration slaves because I get a blank page with this error ".../ components / com\_zoo / framework / classes / app.php on line 138 ". Please give us a solution soon. The Zoo component is as important as Win2Win for our work. We can not go on with this problem without sacrificing one of the two components. Please.

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**Re: Zoo 2.4.16 Including all Apps and Tools**

Posted by edwin2win - 2011/10/18 11:07

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The JPATH\_ROOT directory is correct but if an extension is using the PHP dirname( \_\_FILE\_\_ ) to recompute and simulate the JPATH\_ROOT then they may have problems when a file is located in a Symbolic Link directory. In this case, the system return the physical path and not the symbolic link path.

If Zoo use all the time the JPATH\_ROOT, this should not be a problem and it is guarantee that you are located in the Joomla root direction either from a symbolic link path or a physical path depending the apache document root directory.

Here Zoo, didn't give any detailed information on the source and line of code that would have a problem in Zoo.

If you can get more info on the peace of code in Zoo that cause the problem, please post the info.

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