Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/09/30 14:18

MultiSites should be compatible with Zoo?

When I install Zoo 2.4.16 Inluding all Apps and Tools, I get blank pages in all my slave sites. Why is that?

Thanks

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/01 11:27

Blank page is the symptom of a PHP Fatal Error somewhere. So check your "error log" to get more info on the Fatal Error. In general this give you the source and line where there is a fatal error.

Re: Zoo 2.4.16 Inluding all Apps and Tools Posted by jari646 - 2011/10/04 16:44

Hi,

This is what I found in error log

PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public html/administrator/components/com zoo/framework/classes/app.php on line 138 PHP Fatal error: Class 'systemHelper' not found in

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Re: Zoo 2.4.16 Inluding all Apps and Tools Posted by edwin2win - 2011/10/05 17:21

So edit the file at this location and read it to discover what mean the line 138 and which class does not exists.

If you want that we have a look in this source, please send us the zoo extension in the attachement of an email.

See the "contact us" for the email address. http://www.jms2win.com/en/contact

Re: Zoo 2.4.16 Inluding all Apps and Tools Posted by jari646 - 2011/10/06 19:46

Hi,

I have contacted Zoo support and they have looked the problem in my website. After they look it, the response was this:

well, there is a problem that is not easy to fix. ZOO actually makes sure that you don't get out of your Joomla root dir. I am uncertain as to how the Multisite extension works exactly, but I guess it is setting the Joomla root directory and thereby confuses the ZOO. But it seems other components like com extplorer are having troube there too.

Have you tried to install ZOO on the slave site again?

Is there way to solve this, or do I just have to forget this? What is your opinion?

Re: Zoo 2.4.16 Inluding all Apps and Tools Posted by Redes Asociadas - 2011/10/15 03:33

I have the same problem. Until this issue is resolved I can not access my sites administration slaves because I get a blank page with this error ".../ components / com_zoo / framework / classes / app.php on line 138 ". Please give us a solution soon. The Zoo component is as important as Win2Win for our work. We can not go on with this problem without sacrificing one of the two components. Please.

Re: Zoo 2.4.16 Inluding all Apps and Tools Posted by edwin2win - 2011/10/18 11:07

The JPATH_ROOT directory is correct but if an extension is using the PHP dirname(___FILE___) to recompute an simulate the JPATH_ROOT then they may have problems when a file is located in a Symbolic Link directory. In this case, the system return the physical path and not the symbolic link path.

If Zoo use all the time the JPATH_ROOT, this should not be a problem and it is garantee that you are located in the Joomla root direction either from a symbolic link path or a physical path depending the apache document root directory.

Here Zoo, didn't give any detailed information on the source and line of code that would have a problem in Zoo.

If you can get more info on the peace of code in Zoo that cause the problem, please post the info.
