Comet Chat
Posted by amit.lodhia - 2011/11/17 23:41

Hi There,
I have comet chat installed on my site, works great.
I have installed Multi Sites, and after a lot of teething problems, I have finally got it working the way I want, however, when I install the Patches in Multi Sites, my comet chat bar disappears.
Uninstalling the patches brings back the comet chat, but then my slave sites disappear.
Can anyone help with this? I need the slave sites, so the patches need to be left installed, but I need comet chat as well.
Any help would be greatly appreciated.
Regards,

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Re: Comet Chat
Posted by edwin2win - 2011/11/18 17:50

Comet chat can work but as this is not really a joomla extension, it does not follow the joomla standard.
Becarefull with the comet chat prefix that generally is not prefixed with the joomla table prefix.
With comet chat, you need to use one DB per website due to comet chat table prefix.

If comet chat is not working, I suppose that you have an error message.
Please give us more detail on the error message that you have in comet chat and also the version of joomla.

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Re: Comet Chat
Posted by amit.lodhia - 2011/11/23 10:49

Hi,
thanks for your reply.
No, there is no error, it just doesn't load (the rest of the site does, but not the cometchat).
Even if I go to the administration panel, which is in a separate directory, it just says 404 not found.
I'm sorry, I don't really understand what you mean about (the following bit)

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I'm using Joomla 1.7.2 and I had this issue when using Joomla 1.6.5 as well

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Re: Comet Chat
Posted by edwin2win - 2011/11/23 14:39

At our knowledge, Comet Chat is NOT a joomla component but a bridge to something else that is beside Joomla.

Concerning the 404, I can not tell you more.
If you want that we have a look on your server, this is still possible with our billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re: Comet Chat
Posted by amit.lodhia - 2011/11/23 16:17

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hmm...
It just seems strange that installing multi sites would stop comet chat from working.
When I un-install the patches, comet chat starts working again.
Thanks for the offer, but I will get my host to look at it, they are quite handy with this sort of stuff.
Might be something to make a note of though.

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Re: Comet Chat
Posted by TonyGee - 2012/03/01 04:45

Hi Amit,

Did you ever resolve this issue?

I'm also interested to use cometchat with my slave sites.

I think that a problem could be that cometchat directly references the website URL inwhich it is installed. Also your licensing directly references the installed URL, instead of using a relative URL.

I havent tested it myself yet however I think you will probably need to COPY the entire cometchat directory to the new slave site in the JMS template rule and purchase another license to use cometchat on the new URL.

Again I haven't tested this so could you confirm if this is what you found?

Thanks and regards.

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Re: Comet Chat
Posted by edwin2win - 2012/03/01 12:38

At my knowledge Cometchat is something that is outside of Joomla and that a bridge is created to work with cometchat.

So, I don't know the result of the case where clone or copy the "comet chat".

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Re: Comet Chat

Posted by amit.lodhia - 2012/03/01 12:51

Hi Tony,
I'm afraid I gave up to be honest..
I wasn't getting much help from here and felt that comet chat was more important than the multisites plugin (though I can imagine it is useful for many, it turned out to be a waste of money for me).
I gave up because on installing the patches, the comet chat just got completely knocked out on any of the sites and disappeared. As soon as I un-installed the patches, it came back - so there is obviously some sort of conflict between both components (though the creator will refuse to either look at the issue or even admit there is one).
Hope you have more success, that's 50 Euro that I've lost out on, which I mentioned on purchasing is for a non profit community website, where I have to pay out of my own pocket, so I'm sure you can understand my frustration :)

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