I just installed Article Sharing and get an error
Posted by zephyurhound2000 - 2012/05/24 22:58

I've successfully created a new menu link to a multisites shared article, however when I try to click on the link in the front end I get the following error:

Fatal error: Class 'ContentHelperRouteOrig' not found in /home/domains/MYDOMAINNAME/components/com_multisitescontent/helpers/route.php on line 48

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Re: I just installed Article Sharing and get an error
Posted by edwin2win - 2012/05/24 23:01

Which is your joomla version ?
and JMS version ?
and article sharing version ?

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Re: I just installed Article Sharing and get an error
Posted by zephyurhound2000 - 2012/05/25 17:56

Everything is a fresh new install.

Joomla 2.5.4
Article Sharing 1.1.5
Multisites 1.2.87

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Re: I just installed Article Sharing and get an error
Posted by zephyurhound2000 - 2012/05/26 19:24

Anything? Any help here?

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Re: I just installed Article Sharing and get an error
Posted by edwin2win - 2012/05/29 19:35

Did you installed the JMS patches ?

Which menu item type did you select ? feature, specific article, blog, list, ...

Can you describe the parameters and give screenshot of the configuration that you are using.

We are not able to reproduce this problem.
We have installed a Joomla 2.5.4
- Installed JMS 1.2.87
- Installed the JMS patches
- Installed the Article Sharing for JMS

Created a specific "shared category" for the test
We create a "shared article" that we put in the "shared category".

After that we created a menu item where we selected the "Multi Sites article layout" and selected the article.

The article is successfully displayed.

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Re: I just installed Article Sharing and get an error
Posted by zephyurhound2000 - 2012/05/29 20:28

All the JMS patches are installed. I have tried ALL of the Article Sharing types: feature, specific article, blog, etc. They all produce the same error.

I'm not sure what you mean by create a "shared category". There is nothing in the instructions that I saw about needing to create specific shared categories... Aren't all of the categories and articles "share-able"? There is nothing in the user manual on this topic that I could find.

What specific part of my configuration are you looking for a screenshot of? My server Control Panel? Joomla Administration home page? Whatever you need I will provide.

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Re: I just installed Article Sharing and get an error
Posted by zephyurhound2000 - 2012/05/30 20:16

So here we go again... Is anyone going to respond and get this figured out? What do I need to do get on my knees and beg for help?

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Re: I just installed Article Sharing and get an error
Posted by edwin2win - 2012/05/31 08:54

Provide screenshot of the configuration of your menu item with the parameter or create a video that show all the configuration in joomla.

We need a detailled scenario that show how to reproduce it.
So we need screenshot that shows the values that you used.

See our demo for an example of configuration.
http://tutorial.jms2win.com/joomla/multisite-12x/articlesharingforjms/index.html

As mentioned in previous post, we retry reproducing it and without any success.
For us, it is working and we don't know which specific parameter that you would used to have this problem.

If now you want that we have a look directly on your server, we also have a billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re: I just installed Article Sharing and get an error

Posted by zephyurhound2000 - 2012/05/31 19:12

HA HA!! Yeah right. So I buy a product from you that doesn't work upon installation, and you tell me that you can help get your product to work if I pay you more money!?!?! No.. no. no. That's not how it works. I'm so frustrated at this point, I would just like a total refund of my money, I'll uninstall the product, and look someplace else for what I need on my site.

Please just refund my money at this point.

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Re: I just installed Article Sharing and get an error

Posted by edwin2win - 2012/06/02 11:41

The error is due to the JATabs system plugin that enter in conflict when rendering a shared article. The JATabs declare a joomla article instead of a shared article when the page to render is a shared article.

Disable the JATabs system plugin resolved the rendering of the shared article.

JATabs must be fixed as following.
If the page to render is a "com_multisitecontent" then use the multisitescontent
Otherwise, use the normal com_content.

```
if ( JRequest::getCmd( 'option') == 'com_multisitescontent') {
  require_once  JPATH_SITE.'/components/com_multisitescontent/helpers/route.php';
}
else {
  require_once  JPATH_SITE.'/components/com_content/helpers/route.php';
}
```

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