

## Site rolled back +cannot install Fabrik

Posted by mattesar - 2012/10/11 02:53

---

Hello,

EDIT: I have managed to restore the site from a backup. Just curious, can you tell me what do you think happened, and what can I do to prevent it happening again? Also, I'm trying to install Fabrik, but I get this error when trying to reinstall in slave (which lead me to try to upgrade JMS in the first place):

```
Install extension 'root' menu error query . DB Error: Column count doesn't match value count at row 1
SQL=REPLACE INTO 09fisextensions VALUES( 0, 'fabrik', 'component', 'com_fabrik', ", 1, 1, 0, 0,
'{"legacy":false,"name":"Fabrik","type":"component","creationDate":"September
2012","author":"Fabrik","copyright":"(C) 2005-2012
fabrikar.com","authorEmail":"rob@pollen-8.co.uk","authorUrl":"www.pollen-8.co.uk","version":"3.0.6.2","d
escription":"COM_FABRIK_XML_DESCRIPTION","group":""}, '{}', ", 0, '0000-00-00 00:00:00', 0, 0 )
Install extension 'root' menu error query [REPLACE INTO #__extensions VALUES( 0, 'multisites',
'component', 'com_multisites', ", 1, 1, 0, 0, '{"legacy":false,"name":"Multi
Sites","type":"component","creationDate":"04-Oct-2012","author":"Edwin2Win
sprlu","copyright":"Copyright 2008-2012 Edwin2Win sprlu - all right
```

I wanted to upgrade to 1.2.9.5 from 1.2.9.4. In your documentation, it is recommended to uninstall patches before installing any new JMS version over the previous one.

So I went to Multisites > Patches. Then clicked "Uninstall". Then I got logged out. When I logged back in, my master admin suddenly becomes the slave admin (slave1) . All my slave sites are still functional - but the admin of each slave only shows the slave1 admin.

Thank you.

---

## Re: Site rolled back +cannot install Fabrik

Posted by edwin2win - 2012/10/11 09:49

---

If you are connected on "slave 1" when JMS is not installed, this mean that this website is in fact the master or that you have the "configuration.php" file that correspond to this "slave 1" website.

Concerning the installation of the "fabrik" and the #\_\_extensions table that would not have the correct number of columns, try using the Joomla / extension manager / database / fix button to verify your DB structure.

It seems that the fabrik is not compatible with the current joomla DB structure.

In the JMS documentation we effectively recommend to uninstall the JMS patches before an update of JMS to ensure that the latest JMS patches are correctly installed.

In the specific case of JMS 1.2.94 and 1.2.95 we didn't changed anything in the JMS patches. So you can install 1.2.95 over 1.2.94.

=====

## **Re: Site rolled back +cannot install Fabrik**

Posted by mattesar - 2012/10/11 10:31

---

Hello,

Yes, I have managed to install 1.2.95 over 1.2.94.

I have tried clicking the "Fix" in the master and slave, still the same error..

I'm trying to install the latest Fabrik, though. 3.0.6. Should I try installing an older version?

---

## **Re: Site rolled back +cannot install Fabrik**

Posted by edwin2win - 2012/10/12 09:38

---

You mentioned that you try to fix DB structure but didn't told if joomla replies that the structure is OK or not.

Normally the structure should be OK and in this case, the fabrik error should be reported to fabrik. Perhaps that they have an incompatiblity with your joomla version.

---

## **Re: Site rolled back +cannot install Fabrik**

Posted by mattesar - 2012/10/12 12:23

---

I have solved the problem..it seems that since the Fabrik is supplied in a package including all components,modules and plugins, I have to install them one by one instead of using the packaged pkg\_fabrik.zip which installs all of them at once.

Thank you for replying!

---