Install lag
Posted by topher.simon - 2009/10/13 21:56

I'm very new to this. I just downloaded the component and when I went to install it just sits there and lags. Nothing happens at all. I've let it sit for 20 minutes already.

Help! What's going on?

Thank you.

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Re:Install lag
Posted by edwin2win - 2009/10/13 22:02

The extension is more than 1.8MB.
Perhaps your server has a timeout during the upload of the package.

An alternate solution is to unzip the extension in a temporary directory on your server and retry installing it from this directory.
So in joomla installation, choose in this case install from the directory where you have unzipped it.

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Re:Install lag
Posted by topher.simon - 2009/10/13 22:20

Ok, I uploaded and unzipped it to www.mydomain.com/temp/

What do I enter in the "Install from directory" box?

I've tried all of the following:

temp/
/temp/
../temp/
../temp
www.mydomain.com/temp
www.mydomain.com/temp/
http://www.mydomain.com/temp
http://www.mydomain.com/temp/

All I get is the message: Please enter a package directory

Thank you for your help!

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Re:Install lag
Posted by topher.simon - 2009/10/13 22:28

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Solved!

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Re:Install lag
Posted by hthiess - 2010/02/25 16:42

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What is the solution, then, please? I'm having the same problem, and I'd like to know how you solved it.

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Re:Install lag
Posted by edwin2win - 2010/02/25 21:37

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You have to unzip the ZIP into a directory of your server and provide to Joomla installation directory the full path where you have unzipped the distribution.

ie: suppose that you want to install com_multisites_v1.2.22.zip
Suppose that your website is located on your disk in
/var/www/myaccount/master/public_html

There, you probably have a "tmp" directory.
You can see the path in the "Global Configuration"
Assume that the "tmp" directory is located
/var/www/myaccount/master/public_html/tmp

There create a directory like 'jms'
/var/www/myaccount/master/public_html/tmp/jms

Unzio all the content in this directory
/var/www/myaccount/master/public_html/tmp/jms

Now you can intall from this directory
/var/www/myaccount/master/public_html/tmp/jms

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Re:Install lag
Posted by trm001 - 2010/08/19 16:33

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I have tried this and I keep getting the same message;

- Please enter a package directory

Edwin your unstructions are very clear, I'm sure I have followed them accurately, what am i missing? This should be easy right...

Rgds
Jamie

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Re:Install lag

Posted by edwin2win - 2010/08/20 16:31

I know that first time I had to use this joomla feature, I had some problems.
Perhaps you could find a documentation somewhee in Joomla website that would help you do it

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Re:Install lag

Posted by trm001 - 2010/08/23 12:14

I did find a forum post that helped, it was to do with the 'path to - log & tmp' address.

http://forum.joomla.org/viewtopic.php?f=471&t=294998&start=0&st=0&sk=t&sd=a

I tried different configurations until i got the write one, needless to say it was different than expected!

/home/xxx/xxx/

The JMS update then installed absolutly fine....

However I got back into the office today and the 'Path to Folder' address has reset itself to localhost/xxx/xxx/

This means that symbolic links were again forbidden - so i changed the address back again and seems ok.

Why would this address change, both;
- Server Settings > Path to Temp-folder
- System Settings > Path to Log folder

Strange?!?!?!

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Re:Install lag

Posted by edwin2win - 2010/08/23 18:30

Each time you save a slave site, this rebuild the configuration.php files that is used by the slave site. The configuration.php file is build based on the website that must be copied.

If you modified the Global Configuration after you have created the slave site and later you resave the slave site definition, this will replace your current configuration.php files like if you have just created a new one.

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