JFTP::store: Bad response

Posted by xavierng - 2010/01/07 14:57

Hi,

I have been trying for many hours to install the components but just couldnt get it to work.

1st time - I have installed component successfully but with many errors and cannot install any patches.Install and reinstall the components still have error. Looking thru the printed manual didnt realise any problem until going through the training video.

2nd time - I decided to reinstalled the joomla and change the jos and use ftp layers etc...exactly the steps in video. All the permissions are correct and using ftp layers etc. Now is worst, i cannot even install the component. Please help.

Error as below: (Change site directory to XXXX)

* JFTP::store: Bad response
* JInstaller::install: Failed to copy file: /home/XXXXX/public_html/tmp/install_4b45e65ada71a/admin/admin.multisites.php to /home/XXXXX/public_html/administrator/components/com_multisites/admin.multisites.php

Message

* Install Component Error

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Re: JFTP::store: Bad response

Posted by edwin2win - 2010/01/07 19:07

When using the FTP layer, must check very carefull the FTP root path that you provide in the FTP configuration.
Perhaps your bad response comes from a bad path.

You must also check that you have provide the correct FTP host, login and password.
You can test them with an FTP tools and provided exactly the same value (for example copy/past there value)

Using the joomla FTP layer is a feature provided by standard joomla and not JMS.

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Re: JFTP::store: Bad response

Posted by xavierng - 2010/01/08 04:21

I am very sure the path is correct which is /public_html. I have also test to login using FTP account and

password.

I have tried install and reinstall many times still having the same problem.

Will it because im using quick start template?

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Re: JFTP::store: Bad response

Posted by edwin2win - 2010/01/08 08:22

What is quick start template.

The error message says that it can not copy using the FTP.
So if the FTP login is correct and the path is correct then you have to check that you have permission to write in the specified directory.

It seems that the login is ok but not possible to perform the copy operation.
I suggest that you try manually to perform the same operation with your FTP tool.

Perhaps the problem is that you had a timeout during the installation and that some file are not present (I don't know).
To check this hypothesis, you can start by unzip the JMS extension into a temporary directory in your website and after try install it from this directory (not from package).

If you want that we install and confgure your server, you can order our billable support at http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re: JFTP::store: Bad response

Posted by xavierng - 2010/01/08 11:26

Hi,

I have unziped into temp folder. How do i install from there? try to go to install.multisites.php, it give me restricted access.

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Re: JFTP::store: Bad response

Posted by edwin2win - 2010/01/09 00:18

Just use the joomla standard installation procedure from a directory.
Go in joomla / extension / installation
Enter the path to your temporary unzipped directory into the "installl from a directory"

and install

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