# There was an error uploading this file to the serv

Posted by chocian - 2010/02/07 21:27

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Hi

I can't install the component
I tried few times and also on two different sites but still this same
Massage There was an error uploading this file to the server.

Any suggestions  other components install perfectly.

Thanks For Help in advance.

Robert

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# Re: There was an error uploading this file to the serv

Posted by edwin2win - 2010/02/07 23:26

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A potential reason is the timeout of PHP.
Try to transfert the zip in a temporary directory in your server and after unzip it.
Once it is unzipped into a temporary directory, use the Joomla install from a directory.
This will avoid the timeout that may happen during the upload of the package.
JMS is now more than 2MB.

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# Re: There was an error uploading this file to the serv

Posted by chocian - 2010/02/08 00:12

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Thanks a lot. It worked Perfectly :)

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# Re: There was an error uploading this file to the serv

Posted by chrisscreen - 2010/02/08 14:19

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hi. I have the same problem, tried unzipping to a temp folder and installing from folder but it says it cannot find package directory. tried install.multisities.php and install.xml but no joy. am i being stupid and missing something simple

any help would be appreciated

regards chris

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## Re: There was an error uploading this file to the serv

Posted by edwin2win - 2010/02/08 14:48

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To install a product from a directory.
You can for example create in your "tmp" directory a directory like "jms".
Transfert the com_multisitesXXX.zip into the "tmp/jms" directory
Unzip the com_multisitesXXX.zip present in the "tmp/jms"
When done, you can provide the full pat in the joomla installation from a directy
Path like "/home/...../tmp/jms"
Now it should find the package.

This is error may appears if you don't have unzipped the extension into the a temporary directory or provided a wrong path on your disk.

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## Re: There was an error uploading this file to the serv

Posted by chrisscreen - 2010/02/08 15:10

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chrisscreen wrote:
hi. I have the same problem, tried unzipping to a temp folder and installing from folder but it says it cannot find package directory. tried install.multisities.php and install.xml but no joy. am i being stupid and missing something simple

any help would be appreciated

regards chris

solved, directory link was wrong. for others with similar problem ensure your filepath is correct

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