

## Install / UPG Issue Multisites V1.2.38

Posted by Cynthia M. Chadduck - 2010/09/23 18:34

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### MY JOOMLA SYSTEM Installation information

PHP Built on: Linux phoenix 2.6.32-24-generic-pae #43-Ubuntu SMP Thu Sep 16 15:30:27 UTC 2010 i686  
Database Version: 5.1.41-3ubuntu12.6  
Database Collation: utf8\_general\_ci  
PHP Version: 5.3.2-1ubuntu4.5  
Web Server: Apache  
Web Server to PHP interface: apache2handler  
Joomla! Version: Joomla! 1.5.20 Stable 18-July-2010 18:00 GMT

Vsn com\_multisites\_V1.2.38.zip gives the following errors as a clean install after following the update instructions in the FAQ - SAME errors if trying to install OVER 1.2.35 with patches removed

JFolder::files: Path does not point to a valid folder or the folder has been deleted.  
JFolder::folder: Path does not point to a valid folder or the folder has been deleted.  
JFolder::files: Path does not point to a valid folder or the folder has been deleted.  
Error! Could not find a Joomla! XML setup file in the package.

VSN com\_multisites\_V1.2.35.zip installs without errors and the patches update installs perfectly without errors.

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## Re: Install / UPG Issue Multisites V1.2.38

Posted by edwin2win - 2010/09/23 19:31

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Perhaps you have problem of upload max size or timeout during the upload.  
The latest JMS Multisites 1.2.38 is now 2.4MB.

See also other alternate solution already posted in the forum.  
<http://www.jms2win.com/forum/26-bugs-errors-reporting/4903-installation-blank-page#4921>

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## Re: Install / UPG Issue Multisites V1.2.38

Posted by Cynthia M. Chadduck - 2010/09/26 21:49

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The Upload size is set to 6MB... Sorry that is not the answer.

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## **Re: Install / UPG Issue Multisites V1.2.38**

Posted by edwin2win - 2010/09/27 00:08

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Perhaps this is the timeout.

Apply the procedure described in the forum with the alternative solution.

This will reduce both the problem of the timeout and upload size.

Depending on the upload speed, the timeout can be reached.

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## **Re: Install / UPG Issue Multisites V1.2.38**

Posted by Cynthia M. Chadduck - 2010/10/13 19:03

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resolved - it WAS a timeout issue

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