Manage sites, tools and templates don't load in BE

Posted by jonas.bjork@bizintel.se - 2011/07/28 11:23

I installed JMS on Joomla 1.6.6 the first thing I noticed was that the register button didn't work I just got a blank screen, anyhoe the BE jms buttons manage sites, tools, templates also don't work nothing but blank screen.

http://domain/administrator/index.php?option=com_multisites
http://domain/administrator/index.php?option=templates
http://domain/administrator/index.php?option=tools

don't work!

I have tried to install it on another joomla hosting env. and it works there. So I assume this problem has something to do with hosting env. or .htaccess or php.ini. I need help!

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Re: Manage sites, tools and templates don't load in BE

Posted by edwin2win - 2011/07/29 18:11

As we don't know your hosting environment we don't have any idea of what can cause that.
Perhaps you had a timeout during the upload or that the install were not completed successfully.

See video 3 and the installation from a directory that may help when your server has some limitations.
http://www.jms2win.com/en/tutorial#jms12x-3
http://tutorial.jms2win.com/joomla/multisite-12x/cpanel/install-from-directory

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Re: Manage sites, tools and templates don't load in BE

Posted by jonas.bjork@bizintel.se - 2011/07/30 16:06

Hello, so I checked the videos again and I made a few changes to php.ini to increase timeout, file size etc. though it didn't work.

I pretty much got a clean installation of

Apache/2.2.17 (Linux/SUSE)
PHP Version 5.3.5 (I installed this: #zypper install php5 php5-mysql apache2-mod_php5 php5-zlib zlib php-mbstring php5-mbstring php5-gd)
Joomla 1.6.6

I have attached the php.ini file that we use

I tried doing a directory install but without success, the same problem exists! I can pretty much give you access to the whole webserver if that helps?

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Re: Manage sites, tools and templates don't load in BE

Posted by edwin2win - 2011/08/01 16:12

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If you want that I connect on your server, this is possible with our billable support that you can order at http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re: Manage sites, tools and templates don't load in BE

Posted by distu - 2012/06/22 15:06

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i have same problem

i like know what requeriments of JMS?
my phpinfo: www25.seduc.to.gov.br/phpinfo.php

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Re: Manage sites, tools and templates don't load in BE

Posted by edwin2win - 2012/06/25 13:41

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The link that you provide does not work to know the info.

Like for joomla 2.5.x, you need PHP 5.2.4 or higher.

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