

## Error Message 500 - An error has occurred.

Posted by darrell - 2011/08/05 09:44

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Perhaps you missed my new error I posted on an older forum message so I am creating a new thread on this problem. Everything installs correctly and works up until I add another slave site. I am on a shared package 1and1 hosting. But I still continue to get database connection errors with your Component, nothing else causes errors like this and I operate several Joomla configurations since 2005. :side: Please help..

If needed I will provide you with support funds for this fix asap.

I am running Joomla! 1.7.0 Stable 19-Jul-2011 14:00 GMT

Joomla! Platform Version Joomla Platform 11.1 Stable+Modified 01-Jun-2011 06:00 GMT PHP Version 5.2.17

After adding a slave site it installs correctly but when I try to Manage Site I get the following:  
500 - An error has occurred.

JDatabase::getInstance: Could not connect to database  
joomla.library:3 - Could not connect to database

[Return to Control Panel](#)

Warning: mysqli\_close() : Couldn't fetch mysqli in  
/homepages/1/html/htdocs/com/libraries/joomla/database/database/mysqli.php on line 148

Templates Tools Layouts and Settings all respond.

Check for Updates returns : Error connecting to the server: failed to open stream: no suitable wrapper could be found

Joomla Multi Sites version: 1.2.59 (Latest available: 1.2.58)

Patches definition version: 1.2.64 (Latest available: 1.2.63)

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## Re: Error Message 500 - An error has occurred.

Posted by edwin2win - 2011/08/05 13:24

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Update your JMS with the latest version 1.2.60 and patches 1.2.64  
Here you mentioned JMS 1.2.59

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## Re:Error Message 500 - An error has occurred.

Posted by agarodia - 2011/10/04 16:04

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I have Joomla 1.7.1 and installed the latest patches for JMS Version 1.2.65  
Patches definition Version 1.2.69

When I try to manage site and click edit and than save I get this error

500 - An error has occurred.  
JDatabase::getInstance: Could not connect to database  
joomla.library:3 - Could not connect to database

Also I get an error while accessing the the subsite as Infinite loop detected in JError

Please let me know how to fix this.

I am on Windows platform and using WAMP server

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## **Re>Error Message 500 - An error has occurred.**

Posted by edwin2win - 2011/10/05 17:18

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The joomla "Infinite loop detected in JError" is a message generated by Joomla itself when the DB connection is wrong or that you have given a wrong DB Name, DB User, DB Password or prefix.

If you have several DB and MySQL users, we recommend you to use the JMS version 1.2.66 where we fixed some issue concerning the DB connection with Joomla 1.7.1.  
Perhaps that is your case.

See the FAQ for the procedure to get the latest version  
<http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122>

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