Generated: 2 August, 2025, 15:01

Error: Unable to go	et the Web	site ID
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Posted by openwriter - 2011/10/27 23:11

Hi,

my environment is:

Joomla 1.5.23 JMS 1.2.59

MySQL: 5.0.92-community Sharing supported, unlimited databases

Unix Symbolic Links: Allowed

PHP: 5.2.17

I want to allow front-end users to create slave sites; master site is in a sub-directory, for example:

public html/demo

and I want to deploy new slave websites in separate directories, like:

public html/site1

public html/site2

public html/site3

public\_html/siten

After configuring JMS website template and after testing front end site creation I receive this error:

Unable to get the Website ID

I have read all the manual and seen all the tutorials, all parameters seem to be correct, but I can't solve the problem:

here follow my template parameters; I hope a complete reply could be useful to other customers...

List of domain names (\*): http://{site\_url}/u{user\_id}{site\_prefix}

Template site (\*): (XXXXXXXX) To site ID (\*): u{user\_id}{site\_prefix}

Admin User (\*): admin

New DB Prefix (\*): u{user\_id}{site\_prefix}

Deployment folder: {site dir}

These are all mandatory fields.

Thank You,

## Re: Error: Unable to get the Website ID Posted by edwin2win - 2011/10/28 11:07

## JMS, multisite for joomla - Joomla Multiple Sites and user sharing

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Do you have enable the "billable website" functionality flag when you created the menu to build website from the front-end?		
If yes, do you have quota?  Do you see quota in the "settings" menu?		
Re: Error: Unable to get the Website ID  Posted by openwriter - 2011/10/28 18:49		
My website quota is 0. Have I to buy a quota even if my website provides free slaves websites?		
Regards Ronda		
Re: Error: Unable to get the Website ID  Posted by edwin2win - 2011/10/30 12:53		
NO but it seems that you are trying to create "billable website" that require quota that would explain this error message.		
You didn't replied to the question concerning the "billable website" flag that you can enable in the menu. I suspect that you enabled the "billable website".		
Re: Error: Unable to get the Website ID  Posted by openwriter - 2011/10/30 23:55		
"billable website" flag was not enabled in the menu. I have tried to create a new website from the front-end with a registered user and it replies: Unable to get the Website ID. I can't understand; do I need to pay for support? I have done all correctly and I would prefer non to spend more. Best Regards Ronda		

Re: Error: Unable to get the Website ID Posted by edwin2win - 2011/11/02 12:31

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Do you have CURL apache module present and available in your configuration?

You can check your configuration with joomla 1.5 help / system information or joomla 1.7 / site / system

## JMS, multisite for joomla - Joomla Multiple Sites and user sharing Generated: 2 August, 2025, 15:01 information