

## virtuemart bridge does not work

Posted by dynamicsite - 2011/11/14 00:25

---

Hi

I have latest jms on Joomla 1.5.24 and I tried on both VM 1.1.7 and 1.1.8  
I have followed your video training step by step and I created a template with sku and I added the sku to VirtueMart. Before 1 year I had got the VM bridge too (version 1.1.0) as I see this is the current version too so I did not buy it second time. I installed it and I checked that all patches are OK

I can create no billable sites and if I set my menu to billable then the site is created and it fails on the next step and the cart does not get the sku so the system indicates the following

---  
The site prefix 'test3' with alias 'test3' is deployed.

Cart  
Your Cart is currently empty.

----  
Also I cannot find any order into VirtueMart

the other strange issue is that on settings it counts down all these errors as sites quota so I am afraid that I will be paying you for not really bought sites, I would expect quota to count down once a payment is done and a site is confirmed.

pls advice  
all the best  
stavros

=====

## Re: virtuemart bridge does not work

Posted by edwin2win - 2011/11/18 16:04

---

Check that the product in VirtueMart is published and that the sku info is correctly spelled.

The quota is updated as soon as the website is created as the status of a website does not change the fact that website is created.

In addition, you can change and confirm a website without payment when you do that manually.  
If you delete a website from the front-end, you should have the quota update. (Not from the back-end).

=====