Server error after I installed component Posted by BrightFox - 2012/03/27 19:02
Hi Folks,
After 'successfully' installing the jms multisite component I'm unable to use the component, although the joomla system displayed: successfully installed. When selecting components > 'multi sites', 'manage sites', 'templates' or 'tools' I get the following server error:
Server error The website encountered an error while retrieving http://www.heldervos.com/lifewave/administrator/index.php?option=com_multisites. It may be down for maintenance or configured incorrectly. Here are some suggestions: Reload this webpage later.
I'm able to access 'check patches' but that's all. I have not even been able to start working with the component so any suggestions?
Joomla version: 2.5.3 Multisite version: 1.2.81
Thanks in advance BrightFox
Re: Server error after I installed component Posted by edwin2win - 2012/03/29 16:44
Verify the ownership of the files and folder. Verify also the permission of the files and folders.
Can you provide a screenshot of the error.
Re: Server error after I installed component Posted by BrightFox - 2012/03/30 09:48
Here is the screenshot of the page.
Re: Server error after I installed component Posted by edwin2win - 2012/04/01 10:47

JMS, multisite for joomla - Joomla Multiple Sites and user sharing Generated: 2 August, 2025, 20:46 Sorry but I don't see any screenshot Re: Server error after I installed component Posted by BrightFox - 2012/04/01 11:05 http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png Hope its attached now Re: Server error after I installed component Posted by edwin2win - 2012/04/01 11:22 Verify if you have a "error_log" file in the /administrator directory and verify if you have a fatal error reported.

I suspect a problem of permission somewhere but I don't know where.