Slave site without theme and back end forbidden

Posted by angie_iu - 2013/05/05 00:25

Hi. I've just purchased your component. I've read user's guide, but I can't understand what happened.

I have a master site like: www.xxxx.it
I created a slave site with this steps:
- site ID: automazione
- list of domain: http://www.xxxx.it/automazione
- shareMasterSubdomain
- in deployed directory I put: /htdocs/public/www/automazione
- in new theme folder: {deploy_dir}/templates/

If I go to http://www.xxxx.it/automazione/ I see the content of my master site, but it seems like there's no template (theme). I only see content without layout, css property, etc.

Moreover, when I try to access the administrator panel in slave site:
http://www.xxxx.it/automazione/administrator/index.php there is this message:

403 Forbidden

You don't have permission to access /automazione/administrator/index.php on this server.

How can I solve these problems?

Thank u so much

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Re: Slave site without theme and back end forbidden

Posted by edwin2win - 2013/05/06 14:17

First in your description, it seems that you are using a slave site as a "Sub-Directory" and not as a "Sub-Domain".

You mentioned that you use the shareMasterSubdomains and the rule that you should use is "shareMasterSubdir" because your URL requested is www.xxxx.it/automazione

One of the potential reason to have "403 forbidden" could be due to a problem of permission.
To verify the permission of you server, you can use the "hello.php" (see video 7) to verify if you can run php accross the symbolic link.

With FTP, verify that the /htdocs/public/www/automazione directory exists and that inside, you have the symbolic links to the "administator".

Put a hello.php in /htdocs/public/www/automazione
and put a hello.php in /htdocs/public/www/administrator

On internet, enter http://www.xxxx.it/administrator/hello.php

You should get a page displayed.

Repeat with http://www.xxxx.it/automazione/hello.php
Again, you should have a page displayed

Repeat with http://www.xxxx.it/automazione/administrator/hello.php
If you receive a "403 forbidden", contact your hosting provider and ask him to "Follow Symbolic Link"

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