Maintenance tool path stuck on "Processing..."

Posted by azurelink - 2015/08/26 16:13

In the Maintenance tool, under Data Model/Site Info, I'm noticing that a couple of extensions have a big orange color over the Extension path and that it says "Processing...". It doesn't appear to finish processing. Is this something I need to be concerned about and resolve?

Thanks

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Re: Maintenance tool path stuck on "Processing..."

Posted by edwin2win - 2015/08/29 10:50

The JMS Maintenance menu use Ajax to check the website and their extensions.

The orange means that the ajax call is sent and the answer is not yet received.

The behavior may vary depending on the browser.
We noticed that Chrome may wait till the end of the processing of all the task before refreshing the screen.
We didn't noticed such behavior with Firefox that refresh the section correctly at each reply.

So this might be a browser behavior.

We tried to use the orange / white colors to reflect the progress of the analysis across all the websites.
We used ajax because the scanning is slow and consume a lot of ressource for each extensions and that it can not be done in one shoot.

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