Database connection error (2): Could not connect t

Posted by midwesthardwood - 2013/05/29 11:19

Hi,

We have created multiple websites by using the JMS multisite component.

Multisite version: 1.2.91
Patches version: 1.2.85

Currently we cannot open the master site admin panel, we got the error message like "Database connection error (2): Could not connect to MySQL."

When we start analysing the code, the multi site component creates multiple database connection and it produces "max_user_connections exceeded".

The multiple database connections created by the multisite component. Please clarify us how to rectify this issue.

Thanks

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Re: Database connection error (2): Could not connect t

Posted by edwin2win - 2013/06/05 13:50

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max_user_connections exceeded is a MySQL parameter and not a JMS parameter.
It means that you exceed the maximum number of concurent access.

Verify the MySQL setting.
You can use PHPMyAdmin - check the variable to know the limit.

You potentially need to update your MySQL to accept more concurent connection.
For that, you need to update your "my.ini" file.
Show that to your server administrator that may help you in the setup of MySQL

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