500 Internal Server Error when create sub-site

Posted by Di Cola Marcello - 2009/06/18 17:58

Hi,
I've got a problem with sub-site installation.
I had set the domain as subfolder (http://www.mysite.it/multisites/sub-site) and all work fine, but when I try to install sub-site I obtain a 500 Internal Server Error.
All configurations are ok and Unix Symbolic Links is Allowed.
Another question, is possible to have a URL with subfolder without "multisite" ? for example http://www.mysite.it/multisites/sub-site could become http://www.mysite.it/sub-site?
Tanks.

==========

Re:500 Internal Server Error when create sub-site

Posted by edwin2win - 2009/06/18 20:02

You can have a website with http://www.mysite.it/sub-site but in this case, you have to create the sub-site folder before you deploy into this directory in JMS.
JMS does not create the directory but onlu deploy in existing directory.

Concerning the 500 Internal Error this may be due to a permission problem.
You say that Symbolic Link is allowed and that you were able to create a slave site using Symboli LInk.

Do you have creae a fresh slave site or replicae an exisiting website.

When creating a fresh slave site, do you have this error in a URL
http://www.mysite.it/multisites/sub-site/installation/index.php ?
May be you have to provide more permission to execute the scripts.

May be also that you are not allowed to execute scripts into the /multisites directory and children directory.

The most probable reason is a permission issue.
You can try to fix this kind of problem with "hello world" procedure.
Install the "hello.php" into the directory that you want to check the permission and in which you want to be sure that you are allowed to execute scripts.

==========

Re:500 Internal Server Error when create sub-site

Posted by Di Cola Marcello - 2009/06/18 20:45

Ok, now I'm going to reinstall joomla!, but I saw that hello.php don't work in multisite folder…
Thanks a lot.

==========

Re:500 Internal Server Error when create sub-site

Posted by edwin2win - 2009/06/18 23:19

_____

in JMS, there is 2 ways to create a slave site
- The first one is a fresh slave site using the Joomla Installation
- The second one is based on a replication of an existing website using the "website template" rule.

With the hello world procedure, you have 2 files
If you are able to see the hello.txt, this mean that you are in the correct directory
If you are not able to execute the "hello.php" this mean a problem of permission.
Some environment may require to have the "execute" flag present
Other environment have restrictions in the directory that may execute PHP script
You perhaps have to check the hosting server configuration to identify the permission problem.
Perhaps you can try a chmod 777 on the lsave directory to check this hypothesis.

==========