All sites are deleted

Posted by celso - 2010/10/21 12:08

Hello,

I´m very nervious, I´m working on my joomla with multisites, in 1 second all slave sites are deleted without any action for me.
Somebody had got this problem!

Its very urgent please!!!!

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Re: All sites are deleted

Posted by edwin2win - 2010/10/21 13:32

If you have create a website that is located in a directory upper the master website and that you delete this upper directory, this result by deleting all the directories and subdirectories.

This is the only case that we see.
ie: /home/account/public_html/master
and you decide to create a slave site that is located in
/home/account/public_html

When you delete the slave site, this delete the directory
/home/account/public_html
and therefore all the subdirectories (including the /home/account/public_html/master)

To avoid such case, we have recommended an architecture in the tutorial video 0.b slide 21-24 where all the directories are specifics.
http://www.jms2win.com/tutorial#jms12x-0b

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Re: All sites are deleted

Posted by celso - 2010/10/21 14:01

Not is the case, my structure is /httpdocs/multisites/... & all templates create sites with this structure www.domain.com/multisites/{site_id), all the site work fine exceptly this big error.

We think that a hacker can be attack our server but we dont Know how.

Thanks

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Re: All sites are deleted
Posted by edwin2win - 2010/10/22 11:07

If you think a hacker attaked your website, you have to analyze all the server log files to identify the moment where the website would have been destroryed.
This should help you identify the origin of the attack and also have an idea on how he do it.

Hackers may use vulnerabilities in any extension to enter into your websites.
Joomla itself is secured but the extension are less secured.
You have to select extension that have a good security.
Here it is for example a list published by Joomla
http://docs.joomla.org/Vulnerable_Extensions_List

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Re: All sites are deleted
Posted by celso - 2010/10/25 14:06

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thank you,

We know now who are atack our system

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Re: All sites are deleted
Posted by celso - 2010/12/01 13:25

Hi,

We have again this problem, in a moment all sites are deleted without any action & we dont know why the aplication make this. I´m using this component by mor of 1 year in another sites & never we have this problem.

Any idea?

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Re: All sites are deleted
Posted by edwin2win - 2010/12/01 18:07

If you know who are attack your system, you can identify how it attacks your system.
You can also identify which action are performed by the hacker to access your system.

If you have a logfile with the traces of the hacker, you can send us the info in the attachement of an email.

See "contact us" menu for the email
http://www.jms2win.com/contact

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Re: All sites are deleted
Posted by celso - 2010/12/01 21:06

Now we dont Know if it was an attack because we increment a lot the security site

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Re: All sites are deleted
Posted by celso - 2010/12/02 00:19

Any time ago I modified de fron-tend layout because It doesn´t work with sef... It´s posible When a user delete a site, the layout delete are sites?

Yo can see the layout attachment http://www.jms2win.com/images/fbfiles/files/default.zip

thank you!

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Re: All sites are deleted
Posted by edwin2win - 2010/12/02 15:57

The front-end works with SEF.
Which version of JMS Multisites are you using ?
See change history - version 1.2.37.
http://www.jms2win.com/faq/change-history-v12x

Use for example the "black" layout that perfectly works with SEF.
You will find inside different places where the SEF is computed.

Concerning the delete, when the user select a site to delete, this delete this website.
if you have several website deleted simultanously, you should check the directory structure and verify that you don't have other website in subdirectories.
When you delete a site, this delete the "deployed directory" and of course all the sub-directories.

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Re: All sites are deleted
Posted by celso - 2010/12/02 21:00

In layout I delete the script and put the order "doslavesite" like a form, you sure that Its no posible?

All my sites are make with this structure: http://www.domain.com/multisites/{site_id}

Really when the slave sites are deleted in multisites folder, the multisites folder are not delete, only subfolders (Slave sites) & config_templates.php file

It possible (maybe I´m stupid) when a slave site is deleted and has simbolic links to multisites folder...? I dont now what is happening

I´m going to upgrade the component (now 1.2.33)

Thanks

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Re: All sites are deleted
Posted by edwin2win - 2010/12/03 08:32

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Whatever the website is a symbolic link or a physical directory, this delete the "deployed directory" AND the /multisites/{site_id} (as this is the place where JMS Multisites saves the site definition).

So you have to be sure that the deployed directory is not a directory that contain sub sites.

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Re: All sites are deleted
Posted by celso - 2010/12/03 10:26

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Well,

I can see the deploy directory to images, media & templates. How can i see Exactly the parameter wich you say?

I dont find in documentation

You´ve got config_templates.php here

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Re: All sites are deleted
Posted by edwin2win - 2010/12/03 15:42

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See iin the "Manage site" definition and not inside the PHP code generated.

I suspect that you let the field empty in the "manage site".
Check the "deploy folder" parameter.
Here you have specified plenty of links to created and I don't know which is the template definition.

All I can see is that you are probably working with Plesk and that the domain that you specificed is very strange as it does not contain any Top Level Domain.
You have specified www.domain

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Re: All sites are deleted
Posted by celso - 2010/12/03 16:18

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is www.domain.com sorry!
I let empty the field by default configuration. Yo can see in link a site which is a template & slave site config.

Thank you very much

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Re: All sites are deleted
Posted by edwin2win - 2010/12/04 11:33

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I will try reproducing similar scenario.

Just a comment in the meantime, based on your PHP description, I see that you have let definition for Symbolic Link and not have specified the deployed directory.
Perhaps you could "ignore" all the directories defined in the JMS Templates as you don't have to create any link as you decide to use the same directory as the master. (Deployed direct = empty)

Something that seems strange.
You seems mentioned that you used this JMS Templates to create website from the front-end and you don't have selected any Template Site for the replication.
In addition, the list of domains that you have specified does not seems contain any "{site_prefix} or similar to compute the domain based on the parameters entered in the front-end.

So I don't know if this is the rule that you provide to the front-end to create slave site that are deleting all the directories.

The scenario that you described seems inconsistent.

Would you please rewrite the complete scenario that we have to reproduce and that highlight your problem.

Does the problem occurs when deleting a slave site created from the front-end or when deleting a slave site from the back-end.

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Re: All sites are deleted
Posted by celso - 2010/12/04 14:37

Ok I´m try to response all question (sorry for my English).

Yes I ignore the field directory because I use the same directory than Master site www.master.com/multisites/slave or template id

The images which I sent you corresponding to a template & slave site:

Template is a fresh installatin & hasn´t any {} site_id indomain definition. The definition domain is subdomain.domain.com

Slave has domain definition www.domain.com/multisites/{site_id}

All temaplates & all slaves have the same estructure

The big problem is We can´t to reproduce the scenario deleting in front or back-end because the sites are delete sometimes (look like ramdom) but y suspect tha is in front-end because nobody except me can delete sites in back-end.

You can dowmload in the link below a exmaple for slave & template (with better resolution) & example to template definition.

Thank you very much

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Re: All sites are deleted
Posted by celso - 2010/12/08 14:20

Hi Edwin,

In additional informatin I can say you that the sites sometimes are deletes all another times are delete some times without a logic (not delete all slave sites or all sites used for templates)

Thanks

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Re: All sites are deleted
Posted by edwin2win - 2010/12/08 19:58

This still does not provide me a scenario that I can reproduce.
Based on the info that you gave in the zip, I have tried create an environment that reproduce exactly the same value and I tried create a slave site from the front-end that I delete.
The result was OK.
So if you are able to create a reproductable environement that show this case, give all the parameters and better create a video that show how to reproduce it.

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